

## **General Subscriber Services Tariff Part 2**

GENERAL SUBSCRIBER SERVICES TARIFF  
WINDSTREAM SOUTH CAROLINA, INC.

ISSUED: July 17, 2006  
BY: Vice President  
Little Rock, Arkansas

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S6. DIRECTORY LISTINGS

S6.3 RESIDENCE LISTINGS (continued)

S6.3.2 Dual Name Listings (continued)

(2)

Primary with Additional Listing

Jones, John & Mary	123 Main St. 123-4567
Jones, Mary & John	123 Main St. 123-4567
Jones, John T.	123 Main St. 123-4567
Jones, Mary F. & John T.	123 Main St. 123-4567
Jones, John T. (Tex)	123 Main St. 123-4567
Jones, Tex (John T.)	123 Main St. 123-4567

- c. Dual name listings are available only for residence subscribers.
- d. Dual name listings may be provided as the primary listing at no recurring charge for the addition of the second name to the listing.
- e. Dual name listings may be provided as an additional listing at the customer's option at the regular additional listing rate.
- f. A secondary service charge applies for:
  - (1) Changing a primary single name listing to a primary dual name directory listing.
  - (2) Changing the primary or additional dual name directory listing once established.
- g. No non-recurring charge applies when the dual name listing is established with the initial establishment of service or when a change in an existing listing is requested on an order for which service charges are otherwise applicable.

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S6. DIRECTORY LISTINGS

S6.4 NON-PUBLISHED TELEPHONE NUMBERS

Some customers request their telephone numbers to be omitted from the directory and the Company's directory assistance records. Such requests may be fulfilled through the assignment of a non-published telephone number subject to the rates and regulations outlined below.

Incoming calls to non-published telephone numbers will be completed by the Company only when the calling party places the call by number. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. The acceptance by the Company of the customer's request to furnish non-published telephone number does not create any relationship or obligation, direct or indirect, to any person other than the customer. However, when a call is placed from a telephone number associated with a non-published listing, the number may be disclosed if the called party has the necessary equipment for receiving and/or disclosing incoming telephone numbers.

In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing a non-published telephone number in the directory or disclosing said number to any person shall attach to the Company. Where such a number is published in the directory, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such non-published telephone number. The customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-published telephone number or the disclosing of said number to any person.

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S6. DIRECTORY LISTINGS

S6.4 NON-PUBLISHED TELEPHONE NUMBERS (continued)

S6.4.1 Rate Application

A monthly rate as listed below applies for each non-published telephone number except when provided for the following services:

- a. Enterprise Service
- b. Foreign exchange service where the customer is also furnished local exchange service.
- c. Additional service furnished to the same customer who has other service listed in the directory at the same address.
- d. To a customer living in a hotel, hospital, retirement complex, apartment house, boarding house, or club if a customer is listed under the telephone number of the PBX.
- e. Service which is installed for a temporary period.
- f. To additional service furnished to the same customer who has service listed in the Telephone Directory at a different address provided:
  - (1) the listed service is in the same local exchange and
  - (2) arrangements have been made that calls to the listed number will be answered at all times.
- g. To business subscribers who have their primary telephone number published in the Company's directories for the territory in which the subscriber is located, as they may have other telephone numbers associated with the same business, deleted from the Company's directories at no additional charge.

S6.4.2 Rates

	<u>Monthly Rate</u>
a. Non-published number	\$3.00

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S6. DIRECTORY LISTINGS

S6.5 ADDITIONAL LISTING CHARGES

S6.5.1 General

- a. Additional (paid) directory listings are accepted for a minimum chargeable period of the life of the directory issue in which the listing first appears, not to exceed one year from the EFFECTIVE date of the listing. In case the additional listing does not appear in the directory, the minimum chargeable period is for one month. Listing charges date from the day the directory assistance records are posted, at the time the application for the listing is made, or at any time up to and including the closing date of the directory as desired by the customer. The customer to the service assumes responsibility for all charges for additional listings associated with his service.
- b. Listing charges are automatically discontinued upon termination of the main service, with which associated, and additional listing charges may be discontinued upon request after the expiration of the minimum chargeable period. Charges for additional listings of those other than the customer may be discontinued upon request of the customer in case the listed party becomes a customer to exchange service similar in classification to that under which such party already is listed, i.e., business or residence, or in case of the death of the listed party, or if such party moves from the premises at which the exchange service listed is furnished.

S6.5.2 Rates

	<u>Monthly Rate</u>
a. Additional Name Listings	\$2.30
b. Additional Line Matter	2.30
c. Additional Listing - St. Matthews	2.30

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S6. DIRECTORY LISTINGS

S6.6 MISCELLANEOUS LISTINGS

S6.6.1 Reference Listings

Reference listings may be furnished to customers who change their names, absorb other businesses or subdivide their business and have authority to continue the use of the old name, and in other cases when in the judgment of the Company they are considered necessary and are not intended for advertising purposes. Such listings are furnished at the regular rate for additional listings.

S6.6.2 Foreign Listings

Listings in the alphabetical section of the directory of an exchange other than that from which the customer is served are furnished at the regular rate for additional listings.

S6.6.3 Indented Listings

Indented listings are employed where a customer has more than one listing for service under the same name at one or more locations. An indented listing may be either a business listing or a residence listing where the name in the second listing would be a repetition of that in the first.

S6.6.4 Caption Listings

Listings may be indented under a caption or sub-caption at no additional charge for the caption arrangement when in the judgment of the Company the captions will facilitate the use of the service.

The captions must be an essential part of the indented listings which follow and may include names of departments, branches of the business or titles of officials.

Listings that are variations of the same general line of business, or which in the judgment of the Company appear to advertise the extent of the customer's business, are not permitted in listings to be indented under captions.

S6.6.5 Additional Listings for Names Spelled More Than One Way

Customers whose names may be spelled differently from the way such names are commonly pronounced may arrange for additional listings of their names alternately spelled, at the regular additional listing rate.

Listings of an alternate spelling are not allowed when in the judgment of the Company they are desired for the purpose of securing a preferential position in the directory or for advertising purposes.

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S6. DIRECTORY LISTINGS

S6.6 MISCELLANEOUS LISTINGS (continued)

S6.6.6 Alternate (Directive) Listings

Customers may obtain listings which refer calling parties to certain other telephone numbers. Alternate listings are of two general types as described below:

a. Nights, Sundays, and Holidays

(1) This type of alternate listing refers calling parties to an alternate telephone number to be used after business hours and on Sundays and Holidays. The monthly rate for such listings is the regular additional listing rate per month for each line of the "Note" and to each listing included under the "Note" of the alternate directory listing.

(2) Names of individuals are not permitted in listings of this type, however, telephone numbers may be shown of those entitled to use the service, in connection with which the alternate listing is to be provided, and who are agreeable to the use of their numbers in such alternate listing. Listings of this type may indicate the telephone numbers of members of the immediate family of the customer desiring the alternate listing.

b. If no answer call--

Alternate listings which refer calling parties to other telephone numbers in case no answer is received at the preceding listed telephone, may indicate the telephone number of customers who are agreeable to the use of their numbers in such listings. This type of alternate listing is charged for at the regular rate for an additional listing.

S6.6.7 Temporary Listings

a. Residence customers who lease their premises for periods of less than one year and who request the Company to render service to their tenants without a change in the customer billing, may arrange for the listing of such tenants on "Directory Assistance" records only.

b. A charge for an additional listing applies with a minimum charge of \$1.00 for any listing period. All charges including such additional listing charges will continue to be rendered in the name of the customer who shall continue to remain responsible for all such charges.

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S6. DIRECTORY LISTINGS

S6.7 NON-LISTED NUMBER SERVICE

S6.7.1 General

A non-listed telephone is one for which no listing appears in the alphabetical section of the directory. The number is listed in the Information Records and is given out upon request.

- a. Some customers request their telephone number be omitted from the directory. Such request may be fulfilled through the assignment of a non-listed telephone number, subject to the rates agreed below.
- b. A monthly rate as listed below applies for each non-listed telephone number except when provided for the services outlined in 6.4.1.

S6.7.2 Rates

a.	Non-listed number	<u>Monthly Rate</u>
	Windstream South Carolina St. Mathews	\$1.50* \$1.50*

\* Applicable to current customers at existing locations as of December 1, 2002



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S7. COIN TELEPHONE SERVICE

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S7. COIN TELEPHONE SERVICE

S7.1 PUBLIC TELEPHONE ACCESS SERVICE FOR CUSTOMER PROVIDED EQUIPMENT

S7.1.1 General

- A. Public Telephone Access Service for CPE (PTAS) will be provided in compliance with the South Carolina Public Service Commission's rules and regulations regarding Public Telephone Access Service for Customer Provided Equipment.
- B. PTAS will be provided where facilities are available.

S7.1.2 Responsibility of the PTAS Subscriber

- A. The subscriber shall be responsible for the installation, operation and maintenance of any customer-provided telephones used in connection with this service. All restoration of service must be made within twenty-four hours from the time a report is made.
- B. The subscriber shall be responsible for payment of a maintenance of service charge as covered in Section 15 of this Tariff for each visit by the Company to the premises of the subscriber, where the service difficulty or trouble reports result from the use of equipment or facilities provided by the subscriber.

S7.1.3 Optional Service Features

- A. Central Office Blocking with Operator Screening is offered to provide a choice of restrictions at the subscriber's option. Options are as follows:
  - 1. Option 1 - Two-Way Service. No restrictions
  - 2. Option 2 - Two-Way Service. Provides screening information to the operator. If the caller intended to place an operator assisted call that requires a coin deposit, the call cannot be completed. Further, third number and collect calls to PTAS lines are not allowed.
  - 3. Option 3 - Two-Way Service. Provides central office blocking of 976, 1+DDD and 1+900 calls. Provides screening information to the operator. If the caller intended to place an operator assisted call that requires a coin deposit, the call cannot be completed. Further third number and collect calls to PTAS lines are not allowed.

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## S7. COIN TELEPHONE SERVICE

S7.1 PUBLIC TELEPHONE ACCESS SERVICE FOR CUSTOMER PROVIDED EQUIPMENT  
(continued)

## S7.1.4 Rates and Charges

PTAS will be provided as a Flat Rate Service at the rates and charges following:

- A. Flat Rate Service Monthly Rate
  - 1. Access lines to support instrument implemented smart payphones Equal to B-1
  - 2. Access lines that utilize central office provided coin service Equal to B-1
- B. Billed Number Screening is available at no charge to PTAS subscribers.
- C. The rates and regulations for optional local local usage plans in Section 3.11.2 of this tariff are applicable with the exception that there are no usage limits that apply.
- D. No charges will be billed to either the subscriber or to the calling party for Local Directory Assistance calls from PTAS lines.
- E. The PTAS subscriber shall be responsible for the payment of outgoing local calls and long distance which are charged by the calling party to a commercial credit card.
- F. At the request of the subscriber, Tel-Touch Calling Service may be provided as covered in Section 13 of this Tariff for business individual line service.
- G. Where facilities are not available in the serving central office, PTAS may be provided from another office with applicable rates and charges as provided in Section 9 of this Tariff for Foreign Exchange or Foreign Central Office Service.
- H. A charge equivalent to that charged on business individual line service is applicable for Directory Assistance Service for calls outside the local calling area.
- I. Service Charges as covered in Section 4 of this Tariff for business individual line service are applicable. Changes in service from an existing exchange service to PTAS will be considered as new service.
- J. Listings in connection with PTAS are furnished under the same rates and regulations as other business service.

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S8. RESERVED FOR FUTURE USE

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S9. FOREIGN EXCHANGE SERVICE

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S9. FOREIGN EXCHANGE SERVICE

S9.1 FOREIGN EXCHANGE SERVICE

S9.1.1 Regulations

- a. Foreign exchange service is exchange main service or extensions therefrom furnished to a customer from an exchange other than the one from which he would normally be served.
- b. Foreign exchange service is offered in connection with flat rate individual line main station service and flat rate PBX service only.
- c. Other services, equipment or facilities used in connection with foreign exchange service, except as otherwise indicated in this tariff, are furnished subject to the rates and regulations applying in the foreign exchange from which the customer is served.
- d. Foreign exchange service is furnished subject to the same restrictions as to the use of the service by other than the customer and his representatives, as apply in connection with other classes of service.
- e. Normally, all negotiations for the establishment of foreign exchange service will be initiated by the prospective customer with the exchange from which he normally would be served.

S9.1.2 Rates and Charges

- a. The rate for foreign exchange service is the non-recurring and monthly rate for flat rate individual line main station service or PBX flat rate trunk line applicable within the base rate area of the serving foreign exchange, plus zone charges within the serving central office exchange area plus appropriate charges for each inter-exchange circuit:
  - (1) Where the applicant for foreign exchange service is so located that it would be more economical to the Company to provide the foreign exchange service direct from the foreign exchange to the applicant's location by the extension or utilization of existing the plant:
    - (a) For the distance from the applicant's location to the rate center of the foreign exchange area from which service is to be furnished a mileage charge of \$4.25 per mile or fraction thereof, airline measurement, will apply.
  - (2) Where the applicant for foreign exchange service is so located that it is not economical for the Company to provide the foreign exchange service direct from the foreign exchange to the applicant's location by the extension or utilization of existing plant:
    - (a) For the distance from the central office of the exchange from which the customer would normally receive service to the central office from which the service is furnished, a mileage charge of \$4.25 per month per mile or fraction thereof, airline measurement will apply.

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S9. FOREIGN EXCHANGE SERVICE

S9.1 FOREIGN EXCHANGE SERVICE

S9.1.2 Rates and Charges (continued)

a. (2) (continued)

(b) When, at the customer's request, the interexchange channel portion of the foreign exchange service is furnished by Telpak, the rates and regulations as specified in the Telpak Channels and Services section of the Southern Bell Telephone and Telegraph Company (South Carolina Tariff) will apply.

(c) In case the customer is located outside the base rate area of the exchange area from which he normally would be served, a zone charge as specified in Section 3.5 of this tariff will apply in addition to the foreign exchange mileage charge.

(3) The rate center of an exchange is the point from which message toll telephone rates are measured.

(4) The local service area of, and long distance rates to and from main stations or PBX systems connected for foreign exchange service are the same as regularly apply to stations located in the foreign exchange area.

b. Foreign exchange service may be furnished involving two areas of the Company or involving an area of another company when the other company is willing to concur in arrangements for furnishing such service. In those cases where a portion of the service is furnished by another company, the rates and regulations of the other company apply to the part of the exchange service it furnishes. Where the other company furnishes a portion of the interexchange facilities and:

(1) Concurs in the interexchange rates and regulations of this Company in 9.1.2.a. preceding, the zone measurement and zone charges will be as indicated in 9.1.2.a.

(2) Applies its tariff mileage charges to the point of connection with facilities of this Company, the portion of facilities furnished by this Company will be at the rates and zone measurements as specified in 9.1.2.a. preceding to the same point of connection, the total charges being the sum of the charges of each company.

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## S9. FOREIGN EXCHANGE SERVICE

### S9.1 FOREIGN EXCHANGE SERVICE

#### S9.1.2 Rates and Charges (continued)

##### c. Kershaw only

Where Foreign Exchange Service is provided from another operating Telephone Company Exchange Area to the South Carolina Telephone Corporation Subscriber, a local loop charge of \$6.00 per month will apply with an installation charge as follows:

Business.....	\$30.00
Residence.....	\$20.00

##### d. Service Connection Charges

- (1) The serving company (providing dial tone) will charge the appropriate service order and central office work charge.
- (2) The local Company will charge the remaining elements of the Service Connection Charge.

##### e. St. Matthews only

Where alternate full period private line-foreign exchange service is provided, and intercept arrangement may be furnished which transfers the foreign exchange number to a receiving only local number when the service is in full period condition. This arrangement contemplates a standard termination in a handset, key equipment or PBX and is furnished at the following rates and charges:

	<u>Monthly Rate</u>	<u>Installation Charge</u>
1. <u>Intercept Arrangement</u> To permit calls made to the foreign exchange number to be received at the customer's location in the foreign exchange during the period the service is in full period private line condition.	\$5.00	\$10.00



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S10. KEY AND PUSHBUTTON TELEPHONE SERVICE

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S10.1 TRUNK AND LINE RATES

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## S10. KEY AND PUSHBUTTON TELEPHONE SERVICE

### S10.1 TRUNK AND LINE RATES

a. Monthly Rate, Each Trunk or Line - Windstream South Carolina, Inc.

	Trunks Terminating in Key Telephones	
	<u>Residence</u>	<u>Business</u>
Cameron	\$29.91	\$29.91
Campobello	29.91	37.66
Inman	29.91	35.54
Kershaw	31.45	31.45
Landrum	29.91	37.66
Lexington	29.91	39.45
St. Matthews	29.91	29.91

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S11. PRIVATE BRANCH EXCHANGE SERVICE

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S11. PRIVATE BRANCH EXCHANGE SERVICE

S11.1 RATES

S11.1.1 Trunk lines, each

Monthly Rate

Lexington	
Kershaw	
Inman	\$63.06
Campobello	45.83
Landrum	56.80
Cameron	60.24
St. Matthews	60.24
	29.91
	29.91

These rates are in addition to rates and charges for other services and equipment furnished.

S11.2 DIRECT-IN-DIALING (DID) TO CUSTOMER-PREMISES LOCATED SWITCHING SYSTEMS

S11.2.1 General

- a. The service is furnished subject to the availability of facilities, telephone numbers and other conditions as specified elsewhere in this tariff. It is available only in those central offices equipped to provide such service.
- b. The service includes the central office switching equipment necessary for in-dialing from the exchange and toll network directly to the stations associated with customer-premises located switching equipment.

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S11. PRIVATE BRANCH EXCHANGE SERVICE

S11.2 DIRECT-IN-DIALING (DID) TO CUSTOMER-PREMISES LOCATED SWITCHING SYSTEMS (continued)

S11.2.1 General (continued)

- c. The service must be provided on all lines in a trunk group arranged for inward service. Where Direct-in-Dialing is required on more than one group of trunks or central office lines, each such group shall be considered as a separate Direct-in-Dialing service.
- d. The service provides PBX station users the ability to receive calls from outside the PBX without the assistance of the attendant. Subscribers will be required to maintain an adequate number of DID trunks as determined by the Company in order to prevent network degradation.
- e. The assignment of telephone numbers and the sequence of the numbers assigned to a DID service is made at the discretion of the Company. Where the equipment configuration requires the assignment of blocks of telephone numbers or where the customer requests additional blocks of telephone numbers held in reserve for future use, rates and charges as shown below are applicable for each unused block of telephones.
- f. The minimum contract period for the service is three years.
- g. The rates herein contemplate the use of standard equipment and service arrangements. When equipment or service of a special type arrangement is requested and provided, rates and charges are based on costs involved to meet the individual requirements of each case.

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S11. PRIVATE BRANCH EXCHANGE SERVICE

S11.2 DIRECT-IN-DIALING (DID) TO CUSTOMER-PREMISES LOCATED SWITCHING SYSTEMS (continued)

S11.2.1 General (continued)

- h. Operational characteristics of interface signals between the Company-provided connecting arrangements and the customer-provided switching equipment must conform to the rules and regulations the Company considers necessary to maintain proper standards of service as specified in other sections of this tariff.
- i. The Company shall not be responsible to the customer or authorized user if changes in protection criteria or in any of the facilities, operations, or procedures of the Company render any of the facilities provided by a customer or authorized user, obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
- j. Directory listings will be provided in accordance with the regulations of Section 6 of this tariff for PBX trunks. DID numbers furnished herein are not entitled to free directory listings.
- k. All switching systems provided this service must be arranged to provide for the intercepting of reserved, idle and/or unassigned station numbers.
  - 1. Calls to reserved numbers will be routed to the PBX for handling.
  - 2. On incoming calls from the network to invalid numbers or restricted stations in DID equipped PBX's only two methods of intercept are acceptable: Attendant or Recorded Announcement. Due to the network irregularities that can be caused, no form of tone intercept is permitted.
  - 3. On Company-provided systems, Attendant Intercept will be furnished at no recurring charge to the customer when the PBX equipment is capable of this feature. If the machine is capable of Recorded Announcement Intercept and the customer elects this feature, it will be provided at the appropriate tariff rates. For Customer Provided Equipment, the customer is responsible for providing one of the acceptable forms of intercept.

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## S11. PRIVATE BRANCH EXCHANGE SERVICE

### S11.2 DIRECT-IN-DIALING (DID) TO CUSTOMER-PREMISES LOCATED SWITCHING SYSTEMS (continued)

#### S11.2.2 Rates

##### a. Central Office Equipment

Central office switching equipment is required whether the PBX is Company or customer provided.

##### 1. Direct-In-Dialing service for:

		<u>Installation Charge</u>	<u>Monthly Rate</u>
(a)	First block of 100 DID Station Numbers	\$ 500.00	\$100.00
(b)	Second block of 100 DID Station Numbers	300.00	75.00
(c)	Each additional block of 100 DID Station Numbers, or portion thereof, over 200	50.00	25.00

Note 1: The preceding rates and charges are in addition to the rates and charges for other services or facilities with which this service is associated.

Note 2: The preceding rates and charges also apply to blocks of reserved telephone numbers.

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S12. CENTREX SERVICE

S12.1 Windstream DIGITAL CENTREX (WDC)

S12.1.1 GENERAL

Windstream Digital Centrex (WDC) Service is furnished subject to the availability of facilities, features and central office equipment as determined by the Company and is offered in the Lexington exchange.

- a. The service is furnished from digital central office equipment located on Company premises and associated facilities so arranged as to provide the following service features:
  - (1) Direct-Inward-Dialing (DID) and Direct-Outward-Dialing (DOD) of exchange and long distance message network calls to and from stations and attendant positions of an WDC system.
  - (2) Intercommunication calls between stations of the same WDC system.
  - (3) Identified-Outward-Dialing (IOD) by station number of outgoing long distance message calls dialed by a station. Only calls billed to the subscriber by this Company will be provided this identification.
  - (4) Common recorded announcement interception of calls to unassigned station numbers.
  - (5) Station Line Hunting.
  - (6) Tel-Touch Service.
- b. Network Access Registers (NARS) provide access to local exchange and long distance networks and will be at the rates and charges as specified in Section 3.9.2 of this Tariff.
- c. The number of simultaneous exchange and toll network calls to and from WDC station lines and attendant positions of a WDC system is limited by the number of Network Access Registers subscribed to by the subscriber. Each Network Access Register may be arranged for two-way, one-way incoming or one-way outgoing operation depending upon the option chosen by the customer at the time the Network Access Register is installed. When a change in the operation is requested by the customer, the appropriate service charges as specified in Section 4 of this Tariff apply per Network Access Register affected.

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S12. CENTREX SERVICE

S12.1 Windstream DIGITAL CENTREX (WDC)

S12.1.1 GENERAL (Cont'd)

- d. WDC station lines will consist of the intercom, basic features and optional services.
- e. An WDC system may be comprised of the following components:
  - Network Access Registers (NARS) <sup>(1)</sup>
  - WDC Station Lines <sup>(1)</sup>
  - Features
  - Telephones
  - Attendant Console Support Equipment
  - Attendant Console(s) <sup>(2)</sup>
- f. WDC service may be provided in association with PBX or Key System trunks. A surcharge per NARS will apply equal to the difference between the PBX or key trunk rate and the NARS rate.
- g. Certain auxiliary services may be available on an individual WDC station line and are subject to the capabilities of the serving central office.
- h. Customer premises equipment associated with this service is provided by the customer or as specified in Section 2 of this Tariff.
- i. Service charges as specified in Section 4 as well as charges specified in S12.1.7e of this Tariff apply to all WDC station line installations, customer requested moves, changes and rearrangements performed by the Company.

Note 1: Every system will include NARS and WDC Station Lines.

Note 2: Requires WDC station lines between the serving central office and the attendant console(s) location.

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S12. CENTREX SERVICE

S12.1 Windstream DIGITAL CENTREX (WDC)

S12.1.1 GENERAL (Cont'd)

- j. Where WDC stations are in a foreign exchange (FX) or a foreign central office (FCO) area, the mileage charge per Section 8 will be calculated from the FX or the FCO to the Network Interface location serving those WDC station lines.
- k. In a different central office serving area of multi-office exchange:
  - (1) The rate for WDC Service in a FX or FCO area is monthly rate for the WDC Service desired, plus a FX or FCO mileage charge as specified in Section 9 of this Tariff.
  - (2) When WDC station lines are connected by facilities which are routed between two or more central offices in the same exchange, the foreign central office mileage charge is calculated separately on an airline basis between the WDC central office from which exchange service normally would be rendered.
- l. Extension line mileage charges as specified in Section 13 of this Tariff apply as appropriate.
- m. The lines for direct connections between an WDC system and other systems are provided primarily for communications between stations of the two systems. In such cases, rates and charges for the tie line service will apply. In addition, these tie line connections may be arranged to provide completion of incoming or outgoing local and long distance calls through the WDC system to or from other systems (WDC or Non-WDC) provided such connections to the exchange or long distance network are only made at one system at a time.
- n. Rates and charges for Tel-Touch Service as specified in Section 13 of this Tariff do not apply for the provision of Tel-Touch Service to WDC Service. Regulations as specified in Section 13 of this Tariff apply.

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S12. CENTREX SERVICE

S12.1 Windstream DIGITAL CENTREX (WDC)

S12.1.1 GENERAL (Cont'd)

- o. The applicable end user charges will apply to each WDC station.
- p. A system may not be provided for intercommunication (stand alone) service only. Access to the exchange network must be provided.
- q. With the exception of Network Access Registers, suspension of WDC Service is not permitted.
- r. Directory Listing will be furnished subject to the rates and regulations specified in Section 6 of this Tariff.
- s. The minimum service periods applicable to WDC Service are as follows:
  - (1) Month to Month - Normal service period as specified in Section 2 of this Tariff.
  - (2) Term Payment Plan - 36 Month and 60 Month.
  - (3) Except where the month to month option is selected, and except in the case of the NARS rate, customers subscribing to WDC Service are guaranteed rate stability for the service period selected.
- t. All WDC features are available only to lines utilizing Tel-Touch signaling.
- u. All exchange lines in an WDC system must be served by the same central office and have the same billing arrangement.
- v. At the option of the Company and subject to the availability of facilities and central office equipment, a Remote Line Unit or Subscriber Line Carrier may be provided on a special assembly basis.

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S12. CENTREX SERVICE

S12.1 Windstream DIGITAL CENTREX (WDC)

S12.1.1 GENERAL (Cont'd)

- w. Zone charges as for individual line service apply for each circuit required to provide service outside the base rate area of the exchange for the principal location. For secondary locations, outside the base rate area, zone charges as for individual line service apply for each circuit required.
- x. There will be two rates for the Basic Feature Package, one for 1 to 20 lines and one for over 20 lines.

S12.1.2 BASIC FEATURE PACKAGE

The Basic Feature Package will include but not be limited to the following features:

a. Attendant Features

Attendant features are offered in conjunction with customer-provided attendant consoles. Features are dependent upon type console(s) provided by the customer. Attendant console(s) provided by the customer must be compatible with WDC Service. Attendant console support equipment as specified in S12.1.7.c(3)(a) is required.

b. Station Features

(1) Automatic Line-Direct Connect Number

A station programmed to a dial specific internal station number or "O" for the attendant when a station user goes off-hook.

(2) Call Forwarding - Variable

When activated by a WDC station line user, automatically routes calls intended for his station line to any other station line selected within the same system or optionally outside the WDC system. The WDC station line selected may also be the attendant.

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S12. CENTREX SERVICE

S12.1 Windstream DIGITAL CENTREX (WDC)

S12.1.2 BASIC FEATURE PACKAGE (Cont'd)

b. Station Features (Cont'd)

(3) Call Forwarding - Busy Line

Automatically routes calls to the attendant or preselected WDC station line when the called WDC station line is busy.

(4) Call Forwarding - Do Not Answer

Automatically routes calls to the attendant or preselected WDC station line when the called WDC station line does not answer within the preset ringing cycle.

(5) Call Waiting

With this feature, an incoming call encountering a busy station receives audible ringing. The called busy station receives a call waiting tone. The called busy station may then acknowledge the incoming caller on hold, then alternate between callers, or abandon one of the calls.

(6) Consultation Hold - All Calls

Allows a WDC station user to place a call on hold by depressing the switchhook, at which time dial tone is returned. the station user may then proceed to establish connection with another internal station or outside party, and after speaking with the "consulted" party, the station user may (1) return to the call initially held; (2) depress the switchhook thereby effecting Add-On Conference or (3) hang up and effect transfer of the initial call to the consulted party.

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S12. CENTREX SERVICE

S12.1 Windstream DIGITAL CENTREX (WDC) (Cont'd)

S12.1.2 BASIC FEATURE PACKAGE (Cont'd)

b. Station Features (Cont'd)

(7) Speed Calling

Lets the WDC station line user place calls to a list of frequently called telephone numbers by dialing fewer digits than the complete directory number.

(8) Three-Way Calling

Allows a station user to add a third party to an existing two-party conversation.

c. System Features

(1) Direct Inward Dialing (DID)

The service allows for incoming calls from the exchange network to reach a specific station without attendant assistance.

(2) Direct Outward Dialing (DOD)

Outward calls may be dialed directly from any unrestricted WDC station line served by the WDC main switching equipment without the help of an attendant.

(3) Hunting

Hunting is a call completion feature that increases the likelihood of an incoming call being completed within a customer defined group of lines. When the caller accesses the group, WDC attempts to complete the call on a sequence of lines. Three types of hunt groups may be allowed and are as follows:

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S12. CENTREX SERVICE

S12.1 Windstream DIGITAL CENTREX (WDC) (Cont'd)

S12.1.2 BASIC FEATURE PACKAGE (Cont'd)

c. System Features (Cont'd)

(3) Hunting (Cont'd)

(a) Directory Number Hunting (DNH)

Each line in the hunt group has its own unique directory number. The hunt group can be accessed by dialing any number in the hunt group, but the number of lines hunted depends on the hunting option (circular or sequential) assigned to the DNH group. Circular hunts all the lines in the hunt group regardless of the starting point. Sequential hunting starts at the number dialed and ends at the last number of the group.

(b) Distributed Line Hunting (DLH)

Distributed Line Hunting starts after the first idle line found by the previous hunt and continues until the hunting starting point is reached. DLH provides equal distribution of calls.

(c) Multi-Line Hunt Group (Basic)

When a call is originated to a busy station line in a basic multi-line hunting group, the call hunts once in a prearranged order for an idle station through all remaining station lines in that group.

(4) Station-To-Station Calling

Calls may be dialed to completion between any two station lines of a digital WDC system.



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S12. CENTREX SERVICE

S12.1 Windstream DIGITAL CENTREX (WDC) (Cont'd)

S12.1.3 FEATURE PACKAGE I

a. Station Features

(1) Call Pickup

Allows an WDC station line user to answer calls directed to another WDC station line within the same preset call pick-up group.

(2) Speed Call - Long List

Individual - The long list can be dedicated to an individual line, in which case it can only be updated, deleted from, and used by this line.

Group - This list has one line designated as controller. Only the controller can add to, change, or delete numbers from the list. Other lines with access to this list are restricted.

(3) Ring Again

This feature allows a station user encountering a busy station to be notified when the busy station becomes idle and to be placed automatically in a ring again mode.

(4) Station Controlled Conference (Six Ports Max.)

This feature allows a WDC station user to establish a conference call consisting of more than three conferees (maximum six) with the assistance of the attendant.

The conferees can include lines in the same customer group, lines belonging to another customer group, and stations reached through trunks.

(5) Meet-Me Conference

This feature provides a six-party conference bridge and directory number for conferees to dial at a specified time to hold a conference.

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S12. CENTREX SERVICE

S12.1 Windstream DIGITAL CENTREX (WDC) (Cont'd)

S12.1.3 FEATURE PACKAGE I (Cont'd)

a. Station Features (Cont'd)

(6) Station Message Waiting

This feature permits a station user to dial a code to access the station user or attendant who has activated Message Waiting.

(7) Stuttered Dial Tone for Message Waiting

This feature permits a station user to be notified of a waiting message.

b. System Features

(1) Distinctive Ringing

Distinctive Ringing is furnished to indicate the source of calls to idle station lines.

(2) Last Number Redial

The last number redial feature enables a subscriber to redial the last called number by depressing a single key rather than the entire number.

(3) Attendant Service

Local, Remote Consoles - The DMS-100 data structure permits maximum quantities of consoles, subgroups, and customer groups as follows:

- Maximum of 255 attendant consoles to be served
- Maximum of eight attendant subgroups per customer group
- Maximum of 4,095 customer groups per switch

Centralized, Limited to Host & Remote Line Equipment - This service allows a customer who has a number of locations within a city (all served by the same WDC switch) to centralize attendant service on a part-time basis.

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S12. CENTREX SERVICE

S12.1 Windstream DIGITAL CENTREX (WDC) (Cont'd)

S12.1.3 FEATURE PACKAGE I (Cont'd)

b. System Features (Cont'd)

(4) Class-Of-Service Restrictions

This service provides the capability to allow or deny individual station features. The restrictions can be arranged to control all calls originating or terminating on stations and tie trunks.

a. Fully Restricted Service

Two types of fully restricted service are applied to stations as described in the following:

- (1) Attendant restricted stations are denied access to the exchange network, and
- (2) Fully restricted stations are denied access to the exchange network and to the attendant.

b. Semi-Restricted Service

Semi-Restricted stations are allowed access to the exchange network only through the attendant.

c. Toll Restricted Service

Toll restricted stations are either toll denied or assigned toll diversion to the attendant.

d. Unrestricted Service

Unrestricted stations are allowed to access the exchange network, the toll network or any service accessible by dialing.

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S12. CENTREX SERVICE

S12.1 Windstream DIGITAL CENTREX (WDC) (Cont'd)

S12.1.3 FEATURE PACKAGE I (Cont'd)

b. System Features (Cont'd)

(5) Code Restriction Arrangements

A Code Restriction Arrangement automatically denies a portion of all WDC station lines of a WDC system direct outward dial access to one or more three-digit codes within the local calling area in which the system is located. Code restriction provides a distinctive tone to indicate that access is not permitted on call attempts.

(6) Data Call Protection

Data Call Protection prevents calls from being interrupted by call waiting tones, testing or busy verification attempts. Data call protection is not customer changeable and lines assigned this feature may not utilize call transfer or conference capabilities.

(7) Dial Pulse Conversion

Allows the acceptance of signaling from lines or incoming trunks in either dial pulse (DP) or DTMF and outputs the digits necessary to complete the call in either DP or DTMF (which ever is required by the equipment being installed).

(8) Executive Busy Override (EBO)

Allows a station user to gain access to a busy station by flashing the hookswitch during the busy tone then dialing a feature code. An EBO warning tone is transmitted to the called station and then a three-way is established.

(9) Dictation Access and Control (DTMF only)

Provides station access to customer-provided dictation recording equipment by dialing an access code - Tel-Touch required.

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S12. CENTREX SERVICE

S12.1 Windstream DIGITAL CENTREX (WDC) (Cont'd)

S12.1.3 FEATURE PACKAGE I (Cont'd)

b. System Features (Cont'd)

(10) Loudspeaker and Radio Paging Access

This service allows stations and attendants to access customer provided loudspeaker paging equipment to summon a particular person, using speakers located on the customer's premises.

(11) Intergroup Calling

Allows customers in different customer groups to call each other using abbreviated dialing, in the same manner that callers in the same customer group may call each other by dialing two through five digits.

(12) Uniform Call Distribution (UCD)

Uniform Call Distribution provides an even distribution of incoming network and intercom calls among the individual station lines of a hunt group and includes Circular Hunt.

(a) Call Queuing is an option that may be added to the UCD arrangement. Queuing permits calls, in excess of WDC station lines in a UCD group, to be held in the central office and distributed in their order of arrival to WDC station lines in the UCD group as the WDC station line becomes available.

(13) Uniform Numbering Plan Capability

This feature enables a multi-location customer to have a uniform numbering plan among the WDC stations located at the various customer locations (perhaps connected by the tie lines). Each location is assigned a code (sequence of digits) as a unique identifier. The customer group members then call each other by dialing the location code followed by an extension number. No routing digits (typical of a tandem tie trunk network) are required to be dialed by the caller.

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S12. CENTREX SERVICE

S12.1 Windstream DIGITAL CENTREX (WDC) (Cont'd)

S12.1.3 FEATURE PACKAGE I (Cont'd)

c. Attendant Console Features

(1) Attendant Access to Paging

This feature allows an attendant to gain access to customer-provided loudspeaker paging equipment to summon a particular person over speakers located throughout the customer's premises. The feature also provides a preempt capability allowing an attendant to force-release a calling party from a loudspeaker access.

(2) Attendant Autodial

The attendant autodial feature permits an attendant to dial frequently called numbers by depressing the autodial feature key, which is programmed with the number. Depressing this key has the same results as dialing the digits manually.

(3) Attendant Call Park Recall Timer

This feature provides a separate timer for calls parked by the attendant. The timer defines the maximum time period that a call can spend in the parking lot. If the call is not retrieved or abandoned within the defined time, the call is unparked and the attendant is recalled.

(4) Attendant Call Selection

This feature enables an attendant to answer incoming calls in the order they are received, regardless of the incoming call type, or by manually selecting a specific incoming call type.

(5) Attendant Camp-On

This feature allows the attendant to extend an incoming call to a busy station. When the busy station becomes idle, it automatically rings and is connected to the waiting call.

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S12. CENTREX SERVICE

S12.1 Windstream DIGITAL CENTREX (WDC) (Cont'd)

S12.1.3 FEATURE PACKAGE I (Cont'd)

c. Attendant Console Features (Cont'd)

(6) Attendant Conference (Max. Six Conferees)

With this feature, an attendant can establish a six-port conference call (not including the attendant).

(7) Attendant Console Display

The console display assists attendants in handling calls efficiently. The display unit is built into the attendant console.

(8) Attendant Control of Trunk Group Access

This feature allows the attendant to control the access of all stations and incoming trunks to various trunk groups by operating corresponding keys.

(9) Attendant Locked Loop Operation

This feature allows an attendant to hold a call on loop. Attendant locked loop operation consists of two hold types, manual and automatic. Both types are attendant console features.

(10) Attendant Release Upon Completion of Dialing

The attendant release feature allows an attendant to extend a call to a WDC trunk or a Plain Ordinary Telephone Service (POTS) trunk, then release the call after the dialing is completed and before outpulsing to the trunk is completed.

(11) Attendant Speed Calling

This feature allows an attendant to dial frequently dialed numbers by depressing a speed call key and dialing one or two digits instead of all digits in the number. The frequently dialed number may be a directory number, authorization code, account code, or access code.

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S12. CENTREX SERVICE

S12.1 Windstream DIGITAL CENTREX (WDC) (Cont'd)

S12.1.3 FEATURE PACKAGE I (Cont'd)

c. Attendant Console Features (Cont'd)

(12) Attendant to Recorded Announcement

This feature permits the routing of attendant calls, originated or extended, to an announcement.

(13) Attendant Transfer

With this feature, a call that is transferred by a station to the attendant by either flashing or by flashing and dialing zero is queued on a first in, first out basis.

(14) Automatic Recall

This feature is used for attendant-extended calls to stations served by the DMS-100.

(15) Busy Verification - Stations, Trunks

This feature allows an attendant to determine whether stations or trunks are busy or idle.

(16) Call Hold

This feature allows an attendant to hold a call manually on the loop by pressing the hold/release key, or to hold a call automatically on the loop by pressing another loop key.

(17) Call Park

This feature allows the attendant to park calls against any directory number in the attendant customer group.

(18) Code Calling Line Termination

This feature allows an attendant to access customer-provided code calling equipment by dialing an access code and a called party code.



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S12.1 Windstream DIGITAL CENTREX (WDC) (Cont'd)

S12.1.3 FEATURE PACKAGE I (Cont'd)

c. Attendant Console Features (Cont'd)

(19) Console Test

This feature allows an attendant or maintenance personnel to test the functional operations of a console. Before conducting the tests, headsets must be unplugged.

(20) Delayed Operation

With this feature, the attendant may place a call for a calling station while the calling station waits on-hook. When the called station answers, the attendant can recall the calling station by depressing the signal source key. On answering, the calling station and the called station are connected.

(21) Interposition Calls and Transfers

This feature allows an attendant to call and speak to another attendant and to transfer a call to another attendant.

(22) Lockout

With this feature, an attendant cannot reenter a call on a held loop unless recalled by a station user or by automatic recall.

(23) Attendant Operational Measurements - Enhanced

This service provides attendant operational measurements for a customer group or subgroup.

(24) Multiple Console Operation

DMS-100 allows for the assignment of a maximum of 255 consoles. These consoles can be assigned to one large customer group or to several customer groups. DMS-100 allows for the assignment of 4,095 customer groups.

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S12. CENTREX SERVICE

S12.1 Windstream DIGITAL CENTREX (WDC) (Cont'd)

S12.1.3 FEATURE PACKAGE I (Cont'd)

c. Attendant Console Features (Cont'd)

(25) Multiple Listed Directory Numbers

A customer may have many listed directory numbers. To handle this efficiently, each number has a unique ICI lamp so that the attendant can answer appropriately.

(26) Position Busy

This feature allows the attendant to make the console unavailable to additional queued calls. The attendant can still originate calls and use or program the features available while the console is in the position busy state. However, to do this, one headset or handset must remain plugged into the console.

(27) Secrecy

This feature allows the attendant to talk to a called party (destination) without the calling party (source) hearing the conversation. When the attendant releases from the call, the source and the destination are connected.

(28) Serial Call

This feature allows an attendant to extend a call to more than one station.

(29) Straightforward Outward Completion

This feature allows a station user in a WDC customer group to have the attendant extend a call outside the customer group. The station user may remain off-hook while the attendant extends the call.

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S12.1 Windstream DIGITAL CENTREX (WDC) (Cont'd)

S12.1.3 FEATURE PACKAGE I (Cont'd)

c. Attendant Console Features (Cont'd)

(30) Supervisory Console (Basic)

This feature allows an attendant to call a supervisor for assistance and to extend a call to a supervisor for subsequent call handling. It also allows the supervisor to monitor the progress of an attendant and to give assistance while the attendant is handling a call.

(31) Switched Loop Operation

With the Switched Loop Operation (Virtual Loop Concept), trunks and lines do not have direct termination on the consoles.

(32) Trunk Group Busy/Trunk Group Access Control Through Special Keys

This feature provides special keys to serve as a common interface for trunk group busy and trunk group access control for all trunk groups allocated to the customer group.

(33) Through Dialing

This feature allows the attendant to select the trunk facility for a WDC station in the same customer group and send dial tone to the station user. The station user then dials the called number.

(34) Timed Recall Set to Zero

This feature allows a customer to cancel the automatic recall feature for a specific customer group by inputting a zero (infinite) value for the appropriate attendant recall timers.

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S12.1 Windstream DIGITAL CENTREX (WDC) (Cont'd)

S12.1.3 FEATURE PACKAGE I (Cont'd)

c. Attendant Console Features (Cont'd)

(35) Trouble Key on WDC Console

This feature allows an attendant to indicate a problem in the handling of a particular call.

(36) Trunk Group Busy - Indication

This feature allows for the displaying of trunk group status on the attendant console. The lamp state associated with a trunk group shows the following: Off-when one or more trunks in the group is idle; On-when all trunks in the group are busy.

(37) Two-Way Splitting

This feature allows the attendant to talk privately to either the calling party or the called party. The attendant can alternate between the source and destination as required. Either the source or the destination can be excluded; both cannot be excluded simultaneously.

(38) Uniform Call Distribution from Queue

This feature provides for a uniform distribution of calls from the attendant queue to a group of attendant consoles. As the consoles become idle, incoming calls are distributed on a first in, first out basis.

(39) Wild Card Key

An attendant may use the Wild Card Key to invoke special features not directly available through a feature key on the console. Any special feature normally available through the use of a feature key may be invoked through the Wild Card Key with the exception of ICI.

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S12. CENTREX SERVICE

S12.1 Windstream DIGITAL CENTREX (WDC) (Cont'd)

S12.1.3 FEATURE PACKAGE I (Cont'd)

c. Attendant Console Features (Cont'd)

(40) Night Service - Fixed/Flexible

This service provides for the handling of calls when the attendant is absent. It is usually activated after regular hours and on weekends.

(41) Night Service - TAFAS

This service allows any station in the customer group to answer an incoming call by dialing a code. The code is dialed when the TAFAS alerting device sounds.

(42) Station Call Park

Call Park allows the attendant to park calls against any directory number in the station or customer group. The parked call may be retrieved from any station by dialing the feature access code for retrieval plus the directory number.

(43) Attendant Message Waiting

This feature allows up to 255 Attendant Consoles to be used as a message center for a number of station users. The main functions of a message center are to:

- receive and record messages for calls forwarded to the message center, convey messages to called stations on request, and activate/deactivate message-waiting indication for user stations.

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S12. CENTREX SERVICE

S12.1 Windstream DIGITAL CENTREX (WDC) (Cont'd)

S12.1.4 FEATURE PACKAGE II

a. Business Set Features

(1) Business Set Automatic Dial

The Automatic Dial (AUD) feature allows a Business Set station user to call a frequently dialed number by depressing the assigned feature key. The user is permitted to change the assigned number stored against the feature key. The feature is assigned to the feature key through the service order system.

(2) Business Set Automatic Line

Business Set Automatic Line (AUL) is a directory number feature that may be assigned to individual DN appearances on a Business Set station, including the primary DN. When an off-hook is reported from a DN appearance to which AUL has been assigned, a connection is automatically established to a predetermined location.

(3) Business Set Executive Busy Override

Executive busy override (EBO) allows a Business Set station to gain access to a busy station by depressing the EBO key. EBO is a set feature and, therefore, applies to all DNs on the business set. EBO can be active on one or more DNs on a business set at any instant. Each EBO key depression is always associated with the particular DN that is currently active.

(4) Business Set Call-Back Queuing

With this feature, a Business Set user encountering an all-trunks-busy condition has the option of being notified when a trunk becomes idle. The user is then automatically connected to the called number.

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### S12. CENTREX SERVICE

#### S12.1 Windstream DIGITAL CENTREX (WDC) (Cont'd)

##### S12.1.4 FEATURE PACKAGE II (Cont'd)

###### a. Business Set Features (Cont'd)

###### (5) Business Set Call Forwarding

Business Set Call Forwarding (CFX) is functionally identical to WDC call forwarding. Business Set call forwarding will be a subset feature, that is, it will not necessarily apply to all DNs on the set. When the set is datafilled for call forwarding, the user can specify at datafill time what DN keys call forwarding will affect. All types of DN keys, including Multiple Appearance Directory number (MADN) DNs and hunt group DNs, will be able to have the call forward feature. MADN DNs will be restricted, in that only the set that has the primary MADN member will be able to have call forwarding.

###### (6) Business Set Call Park

The call park feature provides a Business Set user with the capability of parking a call against his/her directory number. The parked call may be retrieved from any station by first requesting call park retrieve and then dialing the directory number of the station against which the call was parked. Once a call has been parked against a DN appearance in the system, the user is free to originate and receive calls on that DN.

###### (7) Business Set Call Pickup

Call pickup allows a station to answer call incoming to another station within a predetermined call pickup group. A call pickup group is a group of stations with call pickup features linked together using one of its stations as the primary member.

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S12. CENTREX SERVICE

S12.1 Windstream DIGITAL CENTREX (WDC) (Cont'd)

S12.1.4 FEATURE PACKAGE II (Cont'd)

a. Business Set Features (Cont'd)

(8) Business Set Call Waiting

An incoming call encountering a busy Business Set station receives audible ring, while the called station user receives call waiting notification. The called station user can choose to acknowledge the new caller and place the existing party on hold, to alternate between the callers, or to abandon one of the calls.

(9) Business Set Feature Code Access

Feature code access provides an alternate method of accessing business set features, other than through the use of feature keys. The situation would arise when a customer whose business set has all of its keys assigned wants one more feature but not the added expense of an add on unit.

(10) Business Set Individual Business Line

The Private Business Line (PBL) allows the business set subscriber the appearance of a POTS line as one of the Directory Number (DN) keys on the set. The PBL will have a POTS dialing plan.

(11) Business Set Intercom

The Intercom (ICM) feature allows a customer to directly terminate on a predesignated set by depressing the intercom key on the business set.

(12) Business Set Listen On Hold

This feature allows a business set user to place a called party on hold and listen through the speaker. The intended use of this feature is to enable the business set user who has been put on hold to listen through the speaker to determine when the call has been reestablished.



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S12. CENTREX SERVICE

S12.1 Windstream DIGITAL CENTREX (WDC) (Cont'd)

S12.1.4 FEATURE PACKAGE II (Cont'd)

a. Business Set Features (Cont'd)

(13) Business Set Multiple Appearance Directory Numbers

A Directory Number (DN) that is assigned to more than one business set is called a Multiple Appearance Directory Number (MADN). The business sets that are assigned this DN are known as a MADN group. MADN groups can be comprised of up to 32 stations and configured in either Single Call Arrangement (SCA) or Multiple Call Arrangement (MCA). The Single Call Arrangement allows only one set to be active (either originating or terminating) on the MADN at any given time. With the multiple call arrangement, more than one set in the MADN group can be active on the MADN simultaneously. The number of simultaneous calls is restricted only by the number of members in the MADN group.

(14) Business Set On-Hook Dialing

On-hook dialing allows the user to originate calls without lifting the handset by pressing a DN key and dialing the desired number. Call progression tones and ringback are heard through the business set speaker and the user may lift the handset at any time. Feature keys such as speed calling, ring again, and automatic dialing may be used with on-hook dialing. The call may be terminated at any time by pressing the release key. On-hook dialing is not optional; it is an intrinsic feature of the business set.

(15) Business Set Six-Port Conference

A Business Set with a conference key assigned can establish a conference call of up to six parties. Any of the other parties may be external to the switch.

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S12. CENTREX SERVICE

S12.1 Windstream DIGITAL CENTREX (WDC) (Cont'd)

S12.1.4 FEATURE PACKAGE II (Cont'd)

a. Business Set Features (Cont'd)

(16) Business Set Speed Calling

Each business set user can access up to three different speed call lists by pressing speed call keys or dialing access codes. Upon accessing a speed call list, the user dials a one-, two-, or three-digit code to have the number stored against that code dialed. The stored number may be up to 24 digits in length.

(17) Business Set Three-Way Calling/Call Transfer

Three-way calling/Call Transfer allows a caller to include a third party in the call and then optionally transfer the call to the third party. This feature basically works the same as 500/2500 Three-way calling

(18) Business Set Display Called Number

The display called number feature provides the user of a Business Set equipped with the optional 32-character alphanumeric LCD with visual feedback concerning the called number during the origination, termination, programming, and feature activation operations.

(19) Business Set Display Calling Number

This feature provides the business set user receiving an incoming call with visual feedback concerning the calling number.

(20) Business Set Feature Display

This feature provides the user of a business set equipped with a 32-character LCD with visual feedback on user-entered data and incoming call information during the use of other WDC features.

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S12. CENTREX SERVICE

S12.1 Windstream DIGITAL CENTREX (WDC) (Cont'd)

S12.1.4 FEATURE PACKAGE II (Cont'd)

a. Business Set Features (Cont'd)

(21) Business Set Query Time Key

This feature provides the current time and date on a business set display. Time is displayed using the 24-hour clock format, and date is displayed by year, month, and day.

(22) Message Waiting - Business Set

This feature provides a message-waiting lamp on Meridian Business Sets that indicates a message is waiting at the message center. It also includes a Call Request feature, allowing message queuing between stations.

Message Waiting - When the message waiting lamp is on, the station user can retrieve messages by dialing the message center.

Call Request - A call request indicates to a station that another station has requested that the station call it.

S12.1.5 Optional Features

a. System Features

(1) Automatic Route Selection

Automatic Route Selection is available where facilities permit, that allows station users, by dialing a preselected code to automatically select the preferred route subscribed for a customer for network calls. Alternate routing to other facilities, subscribed to by the customer, is also provided. This arrangement is available for use with Foreign Exchange (FX), WATS, CCSA off-net, tie lines and Interexchange Carrier (IC) access lines which are compatible with ARS and toll network facilities.

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### S12. CENTREX SERVICE

#### S12.1 Windstream DIGITAL CENTREX (WDC) (Cont'd)

##### S12.1.5 Optional Features (Cont'd)

###### a. System Features (Cont'd)

###### (2) Call Back Queuing

With this feature, a station user encountering an all-trunk busy condition has the option of being notified when a trunk becomes idle, then being automatically connected to the called number using the CBQ feature.

###### (3) Message Waiting Lamp

The message-waiting lamp provides users of 500/2500 or Unity telephone sets with visual indication that a message is being held at the message center.

###### (4) Music On Hold

Allows the Digital Centrex service to provide music and/or announcement to a calling line that has been placed on certain types of hold or has entered a queue for certain Digital Centrex service features.<sup>1</sup>

###### (5) Music On Hold On Meridian Digital Business Sets

Allows the Digital Centrex service to provide music and/or announcement over a Meridian Digital Business Set to a calling line that has been placed on certain types of hold or has entered a queue for certain Digital Centrex service features.<sup>1</sup>

###### (6) Station Message Waiting

Provides customers subscribing to Voice Mail Service with an indication that an unplayed message has been stored in their Voice Mail Box. The signal message waiting indicator will be provided in the form of stutter dial tone, or a visual signal, dependent upon the type of customer premises equipment connected to the line.<sup>2</sup>

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<sup>1</sup> These services are only offered in provisioned central offices. Each service requires the customer to lease an analog line and to supply an approved audio source.

<sup>2</sup> This service is only offered in provisioned central offices.

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## S12. CENTREX SERVICE

### S12.1 Windstream DIGITAL CENTREX (WDC) (Cont'd)

#### S12.1.6 BUSINESS SET FEATURE PACKAGE (FEATURE PACKAGE II)

The Business Set Feature Package may be offered subject to local loop limitations only in exchanges served by a Northern Telecom central office. The package provides for the additional central office equipment and features necessary for the North Telecom Business Set. A Business Set line card is required for each line which is equipped with Feature Package II.

#### S12.1.7 RATES AND CHARGES

- a. WDC Exchange Access is provided by the appropriate Network Access Register(s) (NARS) as specified in Section 3 of this Tariff.
- b. WDC Station Lines which include the intercom and basic features, are provided on a per line basis.
- c. WDC

		Month to Month <u>Rate</u>	36 Month <u>Rate</u>	60 Month <u>Rate</u>
(1)	WDC Station Lines, each *			
	(a) 1-20 lines	\$5.00	\$4.75	\$4.50
	(b) over 20 lines	6.50	6.25	6.00
(2)	Optional Services			
		Month to Month <u>Rate</u>	36 Month <u>Rate</u>	60 Month <u>Rate</u>
	(a) Attendant Console Support Equipment, each (Requires WDC Station lines for connections between the central office and customer-provided console(s).			
	(b) Enhanced Feature Package, (Feature Package I) per station line (Required for each station line in a WDC System).	\$2.00	\$1.70	\$1.50

\* To the monthly rate shown, add the appropriate Network Access Register charge.

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## S12. CENTREX SERVICE

### S12.1 Windstream DIGITAL CENTREX (WDC) (Cont'd)

#### S12.1.7 RATES AND CHARGES (Cont'd)

##### c. WDC (Cont'd)

##### (2) Optional Services (Cont'd)

	Month to Month Rate	36 Month Rate	60 Month Rate
(c) Business Feature Package, (Feature Package II) per station line.	\$4.00	\$3.50	\$3.30
(d) Automatic Route Selection per NARS	3.50	3.50	3.50
(e) Call Back Queuing per NARS	2.50	2.50	2.50
(f) Business Set Line Card, per line equipped with Feature Package II	2.00	1.50	1.25
(g) Message Waiting Lamp, per line equipped	1.95	1.95	1.95
(h) Music On Hold ASOC	25.00 MOHM	25.00 MOH3	25.00 MOH6
(i) Music On Hold On Meridian Digital Business Sets ASOC	35.00 MHSM	35.00 MHS3	35.00 MHS6
(j) Station Message Waiting, per box ASOC	2.50 SMWM	2.50 SMW3	2.50 SMW6

d. Service charges as specified in Section 4 of this Tariff apply to WDC installations, customer requested moves, changes and rearrangements performed by the Company.

e. A Secondary Service Order charge per request, and a Central Office Work charge per line apply, as specified in Section 4, when WDC is added to existing exchange service lines, or when features are changed or added on existing exchange lines equipped with WDC.

#### S12.1.8 TERM PAYMENT PLAN

(a) The Term Payment Plan includes specific contract periods of 36 or 60 months in duration and is offered to all WDC customers.

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S12. CENTREX SERVICE

S12.1 Windstream DIGITAL CENTREX (WDC) (Cont'd)

S12.1.8 TERM PAYMENT PLAN (Cont'd)

- (b) The monthly rate for WDC service under the term payment plan for the periods of 36 or 60 months is not subject to Company initiated rate increases. This plan does not apply to the NARS rate in Section 3.
- (c) WDC station line additions under the term payment plan may be made at contracted rates for the duration of the contract period.
- (d) Upon expiration of the term payment plan, the customer must select a new contract period as offered in the current tariff or revert to current tariff rates for the month to month payment option.
- (e) Termination Liability

- (1) If service is terminated in whole or in part, except as otherwise provided herein, prior to the expiration of the agreed to term payment plan, the customer shall be required to pay a termination charge determined by the application of the following formula for WDC lines:

Number of Disconnected WDC Stations Lines Below the Level Under Contract Mileage Rates	X	Monthly WDC Station Line And Wire Center	X	Number of Months Remaining In The Contract Period
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In the preceding calculation consideration will be given for the time value of money at a discount rate of ten (10) percent.

- (2) A customer who reduces WDC station lines under contract has the following options for the duration of the contract period.
  - (a) Continue to pay an amount equal to the monthly rate for the number of WDC station lines disconnected that are under contract, or
  - (b) Pay termination charges as covered in (1) preceding on the number of WDC station line(s) disconnected.

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S12. CENTREX SERVICE

S12.2 Windstream Digital Centrex II (WDC-II)

S12.2.1 GENERAL

Windstream Digital Centrex II (WDC-II) Service is furnished subject to the availability of facilities, features and central office equipment as determined by the Company.

- a. The service is furnished from digital central office equipment located on Company premises and associated facilities so arranged as to provide the following service features:
  - (1) Direct-Inward-Dialing (DID) and Direct-Outward-Dialing (DOD) of exchange and long distance message network calls to and from stations and attendant positions of an WDC-II system.
  - (2) Intercommunication calls between stations of the same WDC-II system.
  - (3) Identified-Outward-Dialing (IOD) by station number of outgoing long distance message calls dialed by a station. Only calls billed to the subscriber by this Company will be provided this identification.
  - (4) Common recorded announcement interception of calls to unassigned station numbers.
  - (5) Station Line Hunting.
  - (6) Tel-Touch Service.
- b. Network Access Registers (NARS) provide access to local exchange and long distance networks and will be at the rates and charges as specified in Section 3.9.2 of this Tariff.
- c. The number of simultaneous exchange and toll network calls to and from WDC-II station lines and attendant positions of a WDC-II system is limited by the number of Network Access Registers subscribed to by the subscriber. Each Network Access Register may be arranged for two-way, one-way incoming or one-way outgoing operation depending upon the option chosen by the customer at the time the Network Access Register is installed. When a change in the operation is requested by the customer, the appropriate service charges as specified in Section 4 of this Tariff apply per Network Access Register affected.



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S12. CENTREX SERVICE

S12.2 Windstream Digital Centrex II (WDC-II)

S12.2.1 GENERAL (Cont'd)

- d. WDC-II station lines will consist of the intercom and basic features. Optional services will be available in DMS-100 central offices only.
- e. WDC-II service may be provided in association with PBX or Key System trunks. A surcharge per NARS will apply equal to the difference between the PBX or key trunk rate and the NARS rate.
- f. Certain auxiliary services may be available on an individual WDC-II station line and are subject to the capabilities of the serving central office.
- g. Customer premises equipment associated with this service is provided by the customer or as specified in Section 2 of this Tariff.
- h. Service charges as specified in Section 4 as well as charges specified in S12.2.3e of this Tariff apply to all WDC-II station line installations, customer requested moves, changes and rearrangements performed by the Company.
- i. Where WDC-II stations are in a foreign exchange (FX) or a foreign central office (FCO) area, the mileage charge per Section 9 will be calculated from the FX or the FCO to the Network Interface location serving those WDC-II station lines.

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S12. CENTREX SERVICE

S12.2 Windstream Digital Centrex II (WDC-II)

S12.2.1 GENERAL (Cont'd)

- j. In a different central office serving area of multi-office exchange:
  - (1) The rate for WDC-II Service in a FX or FCO area is monthly rate for the WDC-II Service desired, plus a FX or FCO mileage charge as specified in Section 9 of this Tariff.
  - (2) When WDC-II station lines are connected by facilities which are routed between two or more central offices in the same exchange, the foreign central office mileage charge is calculated separately on an airline basis between the WDC-II central office from which exchange service normally would be rendered.
- k. Extension line mileage charges as specified in Section 13 of this Tariff apply as appropriate.
- l. The lines for direct connections between an WDC-II system and other systems are provided primarily for communications between stations of the two systems. In such cases, rates and charges for the tie line service will apply. In addition, these tie line connections may be arranged to provide completion of incoming or outgoing local and long distance calls through the WDC-II system to or from other systems (WDC-II or Non-WDC-II) provided such connections to the exchange or long distance network are only made at one system at a time.
- m. Rates and charges for Tel-Touch Service as specified in Section 13 of this Tariff do not apply for the provision of Tel-Touch Service to WDC-II Service. Regulations as specified in Section 13 of this Tariff apply.
- n. The applicable end user charges will apply to each WDC-II station.
- o. A system may not be provided for intercommunication (stand alone) service only. Access to the exchange network must be provided.

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S12. CENTREX SERVICE

S12.2 Windstream Digital Centrex II (WDC-II)

S12.2.1 GENERAL (Cont'd)

- p. With the exception of Network Access Registers, suspension of WDC-II Service is not permitted.
- q. Directory Listing will be furnished subject to the rates and regulations specified in Section 6 of this Tariff.
- r. The minimum service periods applicable to WDC-II Service are as follows:
  - (1) Month to Month - Normal service period as specified in Section 2 of this Tariff.
  - (2) Term Payment Plan - 36 Month and 60 Month.
  - (3) Except where the month to month option is selected, and except in the case of the NARS rate, customers subscribing to WDC-II Service are guaranteed rate stability for the service period selected.
- s. All WDC-II features are available only to lines utilizing Tel-Touch signaling.
- t. All exchange lines in an WDC-II system must be served by the same central office and have the same billing arrangement.
- u. Zone charges as for individual line service apply for each circuit required to provide service outside the base rate area of the exchange for the principal location. For secondary locations, outside the base rate area, zone charges as for individual line service apply for each circuit required.

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S12. CENTREX SERVICE

S12.2 Windstream Digital Centrex II (WDC-II)

S12.2.2 BASIC FEATURE PACKAGE

The Basic Feature Package will include but not be limited to the following features:

(1) Automatic Line-Direct Connect Number

A station programmed to a dial specific internal station number or "O" for the attendant when a station user goes off-hook.

(2) Call Forwarding - Variable

When activated by a WDC-II station line user, automatically routes calls intended for his station line to any other station line selected within the same system or optionally outside the WDC-II system. The WDC-II station line selected may also be the attendant.

(3) Call Forwarding - Busy Line

Automatically routes calls to the attendant or preselected WDC-II station line when the called WDC-II station line is busy.

(4) Call Forwarding - Do Not Answer

Automatically routes calls to the attendant or preselected WDC-II station line when the called WDC-II station line does not answer within the preset ringing cycle.

(5) Call Waiting

With this feature, an incoming call encountering a busy station receives audible ringing. The called busy station receives a call waiting tone. The called busy station may then acknowledge the incoming caller on hold, then alternate between callers, or abandon one of the calls.

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S12. CENTREX SERVICE

S12.2 Windstream Digital Centrex II (WDC-II)

S12.2.2 BASIC FEATURE PACKAGE (Cont'd)

(6) Consultation Hold - All Calls

Allows a WDC-II station user to place a call on hold by depressing the switchhook, at which time dial tone is returned. the station user may then proceed to establish connection with another internal station or outside party, and after speaking with the "consulted" party, the station user may (1) return to the call initially held; (2) depress the switchhook thereby effecting Add-On Conference or (3) hang up and effect transfer of the initial call to the consulted party.

(7) Speed Calling

Lets the WDC-II station line user place calls to a list of frequently called telephone numbers by dialing fewer digits than the complete directory number.

(8) Three-Way Calling

Allows a station user to add a third party to an existing two-party conversation.

(9) Direct Inward Dialing (DID)

The service allows for incoming calls from the exchange network to reach a specific station without attendant assistance.

(10) Direct Outward Dialing (DOD)

Outward calls may be dialed directly from any unrestricted WDC-II station line served by the WDC-II main switching equipment without the help of an attendant.

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S12. CENTREX SERVICE

S12.2 Windstream Digital Centrex II (WDC-II) (Cont'd)

S12.2.2 BASIC FEATURE PACKAGE (Cont'd)

(11) Hunting

Hunting is a call completion feature that increases the likelihood of an incoming call being completed within a customer defined group of lines. When the caller accesses the group, WDC-II attempts to complete the call on a sequence of lines. Three types of hunt groups may be allowed and are as follows:

(a) Directory Number Hunting (DNH)

Each line in the hunt group has its own unique directory number. The hunt group can be accessed by dialing any number in the hunt group, but the number of lines hunted depends on the hunting option (circular or sequential) assigned to the DNH group. Circular hunts all the lines in the hunt group regardless of the starting point. Sequential hunting starts at the number dialed and ends at the last number of the group.

(b) Distributed Line Hunting (DLH)

Distributed Line Hunting starts after the first idle line found by the previous hunt and continues until the hunting starting point is reached. DLH provides equal distribution of calls.

(c) Multi-Line Hunt Group (Basic)

When a call is originated to a busy station line in a basic multi-line hunting group, the call hunts once in a prearranged order for an idle station through all remaining station lines in that group.

(12) Station-To-Station Calling

Calls may be dialed to completion between any two station lines of the same digital WDC-II group.

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S12. CENTREX SERVICE

S12.2 Windstream Digital Centrex II (WDC-II) (Cont'd)

S12.2.2 BASIC FEATURE PACKAGE (Cont'd)

(14) Call Pickup

Allows an WDC-II station line user to answer calls directed to another WDC-II station line within the same preset call pick-up group.

(15) Distinctive Ringing

Distinctive Ringing is furnished to indicate the source of calls to idle station lines.

(16) Class-Of-Service Restrictions

This service provides the capability to allow or deny individual station features. The restrictions can be arranged to control all calls originating or terminating on stations and tie trunks.

a. Toll Restricted Service

Toll restricted stations are toll denied.

b. Unrestricted Service

Unrestricted stations are allowed to access the exchange network, the toll network or any service accessible by dialing.

(17) Call Transfer

The Call Transfer feature allows the subscriber to transfer an established call to another line within or outside the communications group. This is similar to Conferencing, except that the user transfers the held call by hanging up after ringing the third party.

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S12. CENTREX SERVICE

S12.2 Windstream Digital Centrex II (WDC-II) (Cont'd)

S12.2.3 RATES AND CHARGES

- a. WDC-II Exchange Access is provided by the appropriate Network Access Register(s) (NARS) as specified in Section 3 of this Tariff.
- b. WDC-II Station Lines which include the intercom and basic features, are provided on a per line basis.
- c. WDC-II

	Month to Month Rate	36 Month Rate	60 Month Rate
(1) WDC-II Station Lines, each *	\$5.00	\$4.75	\$4.50

- d. Service charges as specified in Section 4 of this Tariff apply to WDC-II installations, customer requested moves, changes and rearrangements performed by the Company.
- e. A Secondary Service Order charge per request, and a Central Office Work charge per line apply, as specified in Section 4, when WDC-II is added to existing exchange service lines, or when features are changed or added on existing exchange lines equipped with WDC-II.

S12.2.4 TERM PAYMENT PLAN

- (a) The Term Payment Plan includes specific contract periods of 36 or 60 months in duration and is offered to all WDC-II customers.

\* To the monthly rate shown, add the appropriate Network Access Register charge.



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S12. CENTREX SERVICE

S12.2 Windstream Digital Centrex II (WDC-II) (Cont'd)

S12.2.4 TERM PAYMENT PLAN (Cont'd)

- (b) The monthly rate for WDC-II service under the term payment plan for the periods of 36 or 60 months is not subject to Company initiated rate increases. This plan does not apply to the NARS rate in Section 3.
- (c) WDC-II station line additions under the term payment plan may be made at contracted rates for the duration of the contract period.
- (d) Upon expiration of the term payment plan, the customer must select a new contract period as offered in the current tariff or revert to current tariff rates for the month to month payment option.
- (e) Termination Liability

- (1) If service is terminated in whole or in part, except as otherwise provided herein, prior to the expiration of the agreed to term payment plan, the customer shall be required to pay a termination charge determined by the application of the following formula for WDC-II lines:

Number of Disconnected WDC-II Stations Lines Below the Level Under Contract	X	Monthly WDC-II Station Line Rates	X	Number of Months Remaining In The Contract Period
--	---	---	---	--

In the preceding calculation consideration will be given for the time value of money at a discount rate of ten (10) percent.

- (2) A customer who reduces WDC-II station lines under contract has the following options for the duration of the contract period.
  - (a) Continue to pay an amount equal to the monthly rate for the number of WDC-II station lines disconnected that are under contract, or
  - (b) Pay termination charges as covered in (1) preceding on the number of WDC-II station line(s) disconnected.

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S12. CENTREX SERVICE

S12.3 Windstream Digital Centrex - Enhanced Custom Calling

S12.3.1 General

- a. Enhanced Custom Calling Service for WDC is a set of services that are offered as optional enhancements to Windstream Digital Centrex (WDC).

WDC - Enhanced Custom Calling Service can be subscribed to only as an addition to existing or with new WDC service.

S12.3.2 Features and Charges

- a. The WDC - Enhanced Custom Calling Services listed below are fully described and are offered in accordance to Section 13.14 of this tariff.

	<u>Monthly Rate</u>
1. Caller ID - per Centrex Line	\$7.00
2. Call Tracing - per Centrex Line	3.00
3. Feature Package I - per Centrex Line (Call Return, Repeat Dialing, Preferred Call Forwarding, Selective Call Accept, and Call Selector)	9.00
4. Calling Number Delivery Blocking - Permanent	5.00

- b. WDC - Enhanced Custom Calling is subject to service charges as applicable in Section 4 of this Tariff.
- c. The minimum length of service for WDC - Enhanced Custom Calling is a 30 day period.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

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## S13. MISCELLANEOUS SERVICE ARRANGEMENTS

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.1 EXTENSION LINE MILEAGE

S13.1.1 General

- a. The basic rates for extension service and PBX station lines are for such stations which are located on the same premises as the main station, PBX switchboard (for manual PBX systems), and PBX dial switching equipment (for Dial PBX systems). In the case of extension stations and PBX stations located on different premises, and for other circuit extensions of similar character, such as for jacks, bells or gongs, or for circuits provided for the connection of customer-provided terminal equipment, extension line mileage charges are applicable as set forth below, in addition to the basic rates.
- b. Where supporting structure is necessary for the purpose of furnishing extension lines on the customer's premises, such supporting structure is furnished by the customer as provided for in Section 5.
- c. Extension line mileage charges are also applicable for extension lines furnished by the company for the connection of customer-provided terminal equipment and communications systems which are located on different premises subject to the provisions of Section 15.
- d. When it is known or realized that the life of all or a part of the outside circuit extensions will be shorter than the normal life of the plant or the cost of providing the plant is such as to render inadequate the mileage charges quoted herein, the plant required to furnish such service will be provided on the basis of one of the following plans at the option of the customer.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.1 EXTENSION LINE MILEAGE (continued)

S13.1.1 General (continued)

d. (continued)

- (1) An installation charge and a reasonable and proper monthly carrying charge in lieu of mileage. Under this plan, where a portion of the facilities must be replaced at a later date due to having served its useful life, installation charges apply to the replacing facilities as if such facilities were installed new and appropriate adjustments are made in the monthly carrying charges.
- (2) A reasonable and proper monthly carrying charge in lieu of mileage with an initial service period of ten years.

- e. Mileage charges are computed on the airline measurement from the point where the extension line leaves the building in which the main station or PBX system is located, to the point where it enters the building in which the extension station, PBX station, or other service is located; except that, in those cases where the extension line is bridged to the main line in the central office, mileage charges are computed on the airline measurement from the point where the line leaves the central office building where bridged, to the point where it enters the building where the extension circuit is terminated. Where the off-premises service is located in the same building as the main service, mileage charges are computed on airline measurement from the point where the extension line leaves the premises of the main service to the point where it enters the premises of the off-premises service. Mileage charges are computed separately for each extension line or cable pair required.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.1 EXTENSION LINE MILEAGE (continued)

S13.1.2 Rates

Monthly Rate

- |     |   |                          |
|-----|---|--------------------------|
| a.  | Between buildings on the same premises<br>or between premises in the same building:   |                          |
| (1) | For each one-quarter mile or<br>fraction thereof<br>Windstream South Carolina, Inc.<br>St. Matthews                                   | \$1.75)<br>\$1.75        |
| b.  | Between buildings on different premises:  |                          |
| (1) | Within the same exchange:<br><br>For each one-quarter mile or<br>fraction thereof.<br>Windstream South Carolina, Inc.<br>St. Matthews | <br><br>\$1.75<br>\$1.75 |
| (2) | In different exchanges:<br><br>Interexchange private line mileage<br>charges apply. See Section 20 of<br>this tariff.                 |                          |

S13.2 TEL-TOUCH CALLING SERVICE

S13.2.1 General

- a. Tel-Touch Calling Service provides a central office line which will allow for the origination of telephone calls through the use of pushbuttons in lieu of a rotary dial. At a key telephone location equipped for Tel-Touch calling, all dial type lines picked up by such telephone shall be arranged for Tel-Touch calling.
- b. The service is furnished for use with individual lines, certain branch exchange and dial selective intercommunicating systems.
- c. Tel-Touch calling service requires special central office equipment for lines and trunks and will be provided only from central offices where facilities are available. In addition to special central office equipment for PABX trunks, additional equipment within the PABX itself is required for Tel-Touch calling service.

S13.2.2 Rates

- a. Tel-Touch Calling Services are offered to customers at no charge.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.3 TEMPORARY SUSPENSION OF SERVICE

S13.3.1 General

- a. Upon request, a customer to business or residence service may arrange for the temporary suspension of such service. Suspension of service is available on the customer's complete service or on such portion thereof as can be suspended.
- b. When the period of suspension is less than one month, the regular charges for the full month of service shall apply.
- c. When the complete service, or portion thereof which can be suspended, is subject to an initial service period of more than one month, the basic termination charge applicable thereto will be reduced at one-half the normal full rate of reduction while the service is on a suspended basis and the initial service period is extended by one-half for each month of suspension.
- d. The charge for the total suspension period may be collected in advance.
- e. There is no reduction in the charge for foreign central office and foreign exchange line mileage during the period of suspension.
- f. Service may not be suspended for more than 6-months of any consecutive 12-month period.
- g. Charges as outlined in Section 4 of this tariff will apply when service is restored.



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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.3 TEMPORARY SUSPENSION OF SERVICE (continued)

S13.3.2 Application of Charges

a. Main Station Service

- (1) The charge for main station service during the period of suspension is 50 percent of the rate regularly charged, except as specified in S13.6.1a.

b. Key and Pushbutton Systems and PBX Systems

- (1) The charge for Key and Pushbutton systems and PBX systems is 50 percent of the rates regularly charged except as modified in (2) following.
- (2) The minimum charge for any 12 consecutive months shall not be less than one-half of the total charge for full service during the 12-month period.

S13.4 ALARM LOOP

See Section 20

S13.5 WEATHER ANNOUNCEMENT SERVICE

See Section 21

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### S13. MISCELLANEOUS SERVICE ARRANGEMENTS

#### S13.6 CUSTOM CALLING SERVICES

##### S13.6.1 Description

- a. Custom Calling services are auxiliary features provided in addition to basic telephone service. Custom Calling services consist of the following features:

- (1) Call Forwarding - This provides an arrangement for transferring incoming calls to another telephone number in the local calling area by dialing a code and the number of the service to which calls are to be transferred.
- (2) Three-Way Calling - This permits an existing call to be held, and, by dialing, a second telephone call can be established and added to the connection. This service contemplates that normal transmission performance quality cannot be guaranteed on all calls.
- (3) Call Waiting - By means of a tone signal a customer who is using his telephone is alerted when another caller is trying to reach that station. Permits putting first call on hold so that second call can be answered.

In Central Offices where the capability exists and has been implemented, subscribers to Call Waiting may dial activate a Cancel Call Waiting feature. Before a call is initiated, the subscriber may activate the Cancel Call Waiting feature and Call Waiting is then made inoperative on the first call initiated by the subscriber immediately following activation of the Cancel feature. Call Waiting is restored automatically on termination of such a call. During the time the Cancel Call Waiting feature is activated, incoming callers receive a busy tone.

- (4) Speed Calling - this provides for the calling of a 7- or 10-digit telephone number By dialing an abbreviated code. The two arrangements available are an eight-number capacity (8-code) and a thirty-number capacity (30-code).
- (5) Warm Line - When the telephone is placed in an offhook condition and after a set time interval, the call is automatically routed to a predetermined number. During the time interval, the telephone can be used to make regular dialed calls if desired.
- (6) Call Forwarding Busy Line - This feature provides for calls terminating to a subscriber's busy directory number to be forwarded to either a different subscriber's telephone number or a different telephone number for the same subscriber located on a different premises from the Call Forwarding Busy Line provisioned premises. The customer selected forward-to telephone number is preprogrammed at the time service is established and can only be changed via service order. Call Forwarding Busy Line shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment of Rotary Line Service.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.6 CUSTOM CALLING SERVICES (Cont'd)

S13.6.1 Description (Cont'd)

- (6) Call Forwarding Don't Answer - This feature provides for calls terminating to a subscriber's idle directory number to be forwarded, after a customer preselected interval, to another telephone number. The customer selected forward-to telephone number and specified interval are preprogrammed at the time service is established and can only be changed via service order.
- (8) Customer Control of Call Forwarding Busy Line - This feature provides a customer the Call Forwarding Busy Line feature and the capability to control from his base station line the activation and deactivation of the service by using dialing codes. The destination telephone number is specified by the customer at the time this feature is ordered and can only be changed via service order.
- (9) Customer Control of Call Forwarding Don't Answer - This feature provides a customer the Call Forwarding Don't Answer feature and the capability to control from his base station line the activation and deactivation of the service by using dialing codes. The destination telephone number and forwarding interval are specified by the customer at the time this feature is ordered and can only be changed via service order.

b. Disaster Assistance Plan

In the event that a natural disaster occurs in one of the Company's exchanges and destroys or partially destroys customers' premises, the Company may, at its sole discretion, elect to implement a Disaster Assistance Plan. Under the Plan, the Company may, for example, waive the installation fee and up to three months' recurring service charges for Call Forwarding, Call Forwarding Busy Line, Call Forwarding Don't Answer, Preferred Call Forwarding, Ring +, and/or other features the Company may deem appropriate. This plan will only be available to residential and business customers whose premises are damaged to the point they are considered unsafe, unsuitable, or uninhabitable. Charges will only be waived with respect to existing local exchange service accounts which are not partially or fully suspended at the time of the offer. Charges will not be waived on service established at a new location.

S13.6.2 Provision of Service

- a. Custom Calling Services are furnished only from central offices which have been arranged to provide these services. The services are provided subject to the availability of facilities.
- b. Custom Calling Services are furnished only in connection with individual line residence and business main service.
- c. Service Order Charge applies as found in Section 4 of this tariff.

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## S13. MISCELLANEOUS SERVICE ARRANGEMENTS

### S13.6 CUSTOM CALLING SERVICES (continued)

#### S13.6.3 Rates

		<u>Monthly Rate</u>	
		Residence	Business
a.	Per Central Office line equipped		
	(1) Call Forwarding	\$4.00	\$7.00
	(2) Three Way Calling	5.00	6.50
	(3) Call Waiting	6.00	7.00
	(4) Speed Calling (8-Code)	4.50	5.50
	(5) Speed Calling (30-Code)	5.00	6.00
	(6) * Warm Line	2.00	3.50
	(7) Call Forwarding Busy Line	1.50	2.95
	(8) Call Forwarding Don't Answer	1.50	2.95
	(9) Customer Control - Call Forwarding Busy Line	3.50	6.00
	(10) Customer Control - Call Forwarding Don't Answer	4.00	6.00
	(11) Remote Access - Call Forwarding Variable	5.00	8.00
b.	* Packages, Per Central Office line equipped		
	* (1) Call Forwarding with Call Waiting		7.00
	* (2) Speed Calling (8-Code) with Call Waiting		4.00
	(3) <u>Caller ID Basic Package</u> Caller ID Deluxe, Call Waiting, Cancel Call Waiting, and Caller ID on Call Waiting		9.95
	(4) <u>Caller ID Premium</u> Caller ID Deluxe, Call Waiting, Cancel Call Waiting, Caller ID on Call Waiting, 3-way Calling, Selective Call Acceptance, Call Selector and Call Forwarding		14.95
	(5). <u>Caller ID Ultimate</u> Caller ID Deluxe, Call Waiting, Caller ID on Call Waiting, Cancel Call Waiting, 3-way Calling, Selective Call Acceptance, Call Selector, Call Forwarding, Repeat Dial, Call Return, Preferred Call Forward, Selective Call Rejection and Speed 8		19.95

\* These services are available only to existing customers at existing locations.

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## S13. MISCELLANEOUS SERVICE ARRANGEMENTS

### S13.6 CUSTOM CALLING SERVICES (continued)

#### S13.6.3 Rates (continued)

b. Packages, Per Central Office line equipped (continued)		<u>Monthly Rate</u>
* (6)	Call Forwarding and Speed Calling (8-Code) with Call Waiting	\$7.50
* (7)	Call Forwarding and Speed Calling) (30-Code) with Call Waiting	5.50
* (8)	<u>Windstream Easy Call Package</u> Call Forwarding, Three Way Calling, Call Waiting & Speed Calling (8-Code)	8.00
* (9)	Call Forwarding, Three Way Calling, Call Waiting & Speeding Calling (30-Code)	8.00
(10)	<u>Windstream Caller ID Package</u> Caller ID Deluxe, Call Waiting, Cancel Call Waiting, Caller ID on Call Waiting and Call Return	12.95
* (11)	<u>Windstream Complete Package</u> Caller ID Deluxe, Call Waiting, Caller ID on Call Waiting, Cancel Call Waiting, 3-way Calling, Selective Call Acceptance, Call Selector, Call Forwarding, Repeat Dial, Call Return, Preferred Call Forward, Selective Call Rejection, and Speed 30	14.95
(12)	<u>Voice Mail Link Package</u> Call Forwarding Busy Line, Call Forwarding Don't Answer, And Stutter Dial Tone	2.50
(13)	<u>Voice Mail Link Package (DID)</u> Call Forwarding Busy Line and Call Forwarding Don't Answer	2.00

\* These services are available only to existing customers at existing locations.

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## S13. MISCELLANEOUS SERVICE ARRANGEMENTS

### S13.6 CUSTOM CALLING SERVICES (continued)

#### S13.6.3 Rates (continued)

#### b. Packages, Per Central Office line equipped (continued)

		<u>Monthly Rate</u>																								
(14)	<u>Windstream Feature Select Package</u> Includes all Anchored Features and five of the Non-Anchored Optional Features	\$15.95																								
	<table><tr><th><u>Anchored Features</u></th><th><u>Non-Anchored Optional Features</u></th></tr><tr><td>Caller ID Deluxe</td><td>Caller ID on Call Waiting</td></tr><tr><td>Enhanced Call Waiting</td><td>Call Forwarding</td></tr><tr><td></td><td>Preferred Call Forwarding</td></tr><tr><td></td><td>3-Way Calling</td></tr><tr><td></td><td>Call Return</td></tr><tr><td></td><td>Speed Dial 30</td></tr><tr><td></td><td>Repeat Dial</td></tr><tr><td></td><td>Selective Call Rejection</td></tr><tr><td></td><td>Selective Call Acceptance</td></tr><tr><td></td><td>Call Selector</td></tr><tr><td></td><td>Voice Mail Link and Basic Voicemail** with up to 4 Sub-mailboxes</td></tr></table>	<u>Anchored Features</u>	<u>Non-Anchored Optional Features</u>	Caller ID Deluxe	Caller ID on Call Waiting	Enhanced Call Waiting	Call Forwarding		Preferred Call Forwarding		3-Way Calling		Call Return		Speed Dial 30		Repeat Dial		Selective Call Rejection		Selective Call Acceptance		Call Selector		Voice Mail Link and Basic Voicemail** with up to 4 Sub-mailboxes	
<u>Anchored Features</u>	<u>Non-Anchored Optional Features</u>																									
Caller ID Deluxe	Caller ID on Call Waiting																									
Enhanced Call Waiting	Call Forwarding																									
	Preferred Call Forwarding																									
	3-Way Calling																									
	Call Return																									
	Speed Dial 30																									
	Repeat Dial																									
	Selective Call Rejection																									
	Selective Call Acceptance																									
	Call Selector																									
	Voice Mail Link and Basic Voicemail** with up to 4 Sub-mailboxes																									
(15)	<u>Essentials Package</u> Caller ID Deluxe Enhanced Call Waiting Caller ID on Call Waiting Selective Call Rejection Selective Call Acceptance Preferred Call Forwarding Anonymous Call Rejection	\$15.95																								
	<table><tr><td>Call Forwarding</td></tr><tr><td>Call Return</td></tr><tr><td>Repeat Dial</td></tr><tr><td>3-Way Calling</td></tr><tr><td>Speed Calling 30</td></tr><tr><td>Call Selector</td></tr></table>	Call Forwarding	Call Return	Repeat Dial	3-Way Calling	Speed Calling 30	Call Selector																			
Call Forwarding																										
Call Return																										
Repeat Dial																										
3-Way Calling																										
Speed Calling 30																										
Call Selector																										

\*\* Basic Voicemail and sub-mailboxes are non-regulated services and are offered, where available.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.7 TIE LINE SERVICE - St. Matthews

S13.7.1 General

- a. Tie lines are circuits connecting PBX systems to provide standard transmission on a two-point basis as follows:
  - 1. Connection between any two stations connected to and on the same premises as the switchboards in which the tie line terminates.
  - 2. Connection of a single tie line (at either end but not at both ends simultaneously) to a central office trunk for through communication between a station connected to the system in which the tie line terminates, and any other station to which the central office trunk has access via local or long distance facilities.
- b. Tie lines are subject to service connection charges at each termination as outlined in Section 4 of this Tariff.

S13.7.2 Rates and Charges

- a. Intraexchange Tie Line Service
  - 1. For tie lines connecting systems located in the same exchange, the following charge applies, which includes all tie line equipment and mileage charges:
    - a. Tie Line Service Monthly Rate
- b. Interexchange Tie Line Service

For tie line connecting systems in different exchanges, the following charges apply:

- Monthly Rate
  - 1. Tie Line Termination's
  - 2. Mileage Charge See applicable Private Line Service and Channels Tariff.

S13.8 SUBSCRIBER TRANSFER SERVICE - St. Matthews

S13.8.1 General

- a. Subscriber transfer service is an arrangement which enables a customer to have calls incoming on one line transferred to a second previously designated line at a different location when there is no one available to answer on the first line. The transfer arrangement is restricted to business or domestic establishments on the same or different premises of the same customer, his representatives and associates or to members of the customer's immediate family.

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S13.8 SUBSCRIBER TRANSFER SERVICE - St. Matthews (Cont'd)

S13.8.1 General (Cont'd)

- b. Subscriber transfer service may be used only in connection with individual line service.
- c. When subscriber transfer service is established between central offices in a multi-office exchange, foreign central office mileage charges as set forth in Section 9 will apply.

S13.9 NIGHT ANSWERING AND TRANSFER SERVICE - St. Matthews

S13.9.1 General

Night answering and transfer service is available to customers with PBX service desiring to receive incoming calls after the usual business hours without the services of an attendant.

S13.10 BUSINESS CALLING PACKAGES

S13.10.1 General –A Service Order Charge applies as found in Section 4.

- |  |                                 |
|--|---------------------------------|
| a. <u>Basic Caller ID Package</u> –<br>Includes all Anchored Features and two of five Non-Anchored<br>Optional Features. | <u>Monthly Rates</u><br>\$11.95 |
|--|---------------------------------|

Anchored Features  
Caller ID Deluxe  
Call Waiting  
Enhanced Call Waiting

Non-Anchored Optional Features  
Call Forwarding  
3-Way Calling  
Call Return  
Speed Dial 8  
Repeat Dial

- |  |         |
|--|---------|
| b. <u>Caller ID Premium Package</u> –<br>Includes all Anchored Features and four of seven Non-Anchored<br>Optional Features. | \$16.95 |
|--|---------|

Anchored Features  
Caller ID Deluxe  
Call Waiting  
Enhanced Call Waiting

Non-Anchored Optional Features  
Anonymous Call Rejection  
Call Forwarding  
3-Way Calling  
Call Return  
Speed Dial 30  
Repeat Dial  
Caller ID on Call Waiting



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### S13.10.1 BUSINESS CALLING PACKAGES (Cont'd)

S3.10.1 General -A Service Order Charge applies as found in Section 4. (Continued)

c.	Caller ID Ultimate Package – Includes all Anchored Features and six of eleven Non-Anchored Optional Features.	<u>Monthly Rates</u> \$20.95
	<u>Anchored Features</u> Caller ID Deluxe Call Waiting Enhanced Call Waiting Basic Voice Mail*	<u>Non-Anchored Optional Features</u> Call Forwarding 3-Way Calling Call Return Speed Dial 30 Repeat Dial Caller ID on Call Waiting Selective Call Acceptance Selective Call Rejection Anonymous Call Rejection Call Selector Preferred Call Forwarding
d.	Voice Mail Link Package- Includes Call Forwarding Busy Line, Call Forwarding Don't Answer, and Stutter Dial Tone	\$3.50
e.	Voice Mail Link Package (DID)- Includes Call Forwarding Busy Line and Call Forwarding Don't Answer	\$3.00

\*Basic voice mail is a non-regulated service.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.11 RING+

S13.11.1 General

- a. RING+ service will enable a subscriber to have up to four telephone numbers associated with a single line. Customers subscribing to this service will be able to receive calls dialed to two, three or four separate telephone numbers without having additional lines. A distinctive ringing pattern will be provided for each of the additional telephone numbers to facilitate identification of incoming calls. A distinctive Call Waiting tone for each additional telephone number will be provided, where facilities permit, to customers subscribing to Call Waiting service.
- b. RING+ service is offered in the following format. RING+ I consists of one additional telephone number associated with a single line. RING+ II consists of two additional telephone numbers associated with a single line. RING+ III consists of three additional telephone numbers associated with a single line.

S13.11.2 Regulations

- a. This service is available to individual line residence and business customers.
- b. The service is not compatible with Meridian Digital Centrex (MDC) service, PBX trunk service, Company or customer provided public telephone service lines equipped with hunting arrangements, foreign exchange service, or with access lines terminating in customer premises switching or key equipment. RING+ service may not be compatible with all types of customer provided telephone equipment.
- c. RING+ service is provided subject to the availability of facilities. Additionally, RING+ II and III may not be available in all central offices equipped to provide RING+ I service.
- d. In addition to the rates shown in Section 13.7.3 a directory listing charge is applicable. Listings for RING+ service are subject to regulations specified in Section 6 for directory listings and will be charged for at the regular rate for additional listings. Other listings will also be provided under the terms and conditions described in Section 6 of this tariff.

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## S13. MISCELLANEOUS SERVICE ARRANGEMENTS

### S13.11 RING+ (Continued)

#### S13.11.2 Regulations (Continued)

- e. All telephone numbers associated with a line equipped with RING+ service must originate from the same central office switching machine.
- f. When establishing RING+ service, Call Forwarding service subscribers must choose one of the following options. When Call Forwarding service is activated:
  1. All telephone numbers associated with one line will be forwarded to a single number when Call Forwarding service is activated.
  2. The main telephone number only will be forwarded when Call Forwarding is activated. The additional RING+ service numbers will continue to ring and may be answered at the subscriber's premises.
- g. Secondary service order charges will apply when changing from one option to the other subsequent to the establishment of RING+ service.
- h. This tariff sets for the minimum, maximum and current rates for RING+ Service as described in 13.7.3. The minimum and maximum levels provide the range within which rates for this service may be established, upon Commission approval and notice to existing subscribers.

#### S13.11.3 Rates

a.	Residence	Minimum	Monthly Rate <sup>2</sup>		Current
				Maximum	
1.	RING+ I				
	(a) One additional telephone number with distinctive ringing, per line	\$2.00	\$6.00		\$5.00

Note 1: Must be ordered with first additional telephone number

Note 2: Per Section 13.7.2d a directory listing charge applies in addition to these rates.

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### S13.11 RING+ (Continued)

#### S13.11.3 Rates (Continued)

		Minimum	Monthly Rate <sup>2</sup> Maximum	Current
a.	Residence (Continued)			
2.	RING+ II			
(a)	First additional telephone number with distinctive ringing, per line	\$3.50	\$8.00	\$7.00
(b)	Second additional telephone number with distinctive ringing per line <sup>1</sup>	-	-	-
3.	RING+ III			
(a)	First additional telephone number with distinctive ringing, per line	\$4.50	\$10.00	\$9.00
(b)	Second additional telephone number with distinctive ringing per line <sup>1</sup>	-	-	-
(c)	Third additional telephone number with distinctive ringing per line <sup>1</sup>	-	-	-
b.	Business			
1.	RING+ I			
(a)	One additional telephone number with distinctive ringing, per line	\$3.00	\$9.00	\$8.00
2.	RING+ II			
(a)	First additional telephone number with distinctive ringing, per line	\$6.50	\$12.00	\$11.00

Note 1: Must be ordered with first additional telephone number

Note 2: Per Section 13.7.2d a directory listing charge applies in addition to these rates.

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### S13.11 RING+ (Continued)

#### S13.11.3 Rates (Continued)

b.	Business (Continued)	Minimum	<u>Monthly Rate</u> <sup>2</sup>	
			Maximum	Current
2.	RING+ II (Continued)			
	(b) Second additional telephone number with distinctive ringing per line <sup>1</sup>	-	-	-
3.	RING+ III			
	(a) First additional telephone number with distinctive ringing, per line	\$7.50	\$14.00	\$13.00
	(b) Second additional telephone number with distinctive ringing per line <sup>1</sup>	-	-	-
	(c) Third additional telephone number with distinctive ringing per line <sup>1</sup>	-	-	-

Note 1: Must be ordered with first additional telephone number

Note 2: Per Section 13.7.2d a directory listing charge applies in addition to these rates.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.12 TOLL BLOCKING

S13.12.1 General

- a. Toll Blocking will provide a choice of code restriction options for selected outgoing calls. Each option will permit local calls and non-chargeable calls to Company numbers such as repair service, emergency numbers (911) and 1+8XX calling.
- b. Toll Blocking will be available to basic exchange customers with Individual Line Residence Service, Business Service, Key System Trunks or PBX Trunks in either Flat Rate, Message Rate or Measured Rate environment, where available.
- c. Subscribers dialing restricted codes in the Toll Blocking Dialing Plan will be sent to an appropriate recorded announcement.
- d. Toll Blocking are furnished only from central offices which have been arranged to provide these services. The services are provided subject to the availability of facilities.
- e. Customers who subscribe to Toll Blocking are required to place Company provided stickers on each restricted telephone indicating that the operator can not be reached for any purpose. In addition, it shall be the responsibility of the subscriber to notify all authorized users of this service that it is impossible to reach the operator using the restricted telephone.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.12 TOLL BLOCKING (continued)

S13.12.1 General (continued)

- f. The Company shall not be liable to any person for damages of any nature or kind arising out of, resulting from, or in connection with the provision Toll Blocking offered herein, including, without limitation the inability of the station user to access the operator for any purpose and any of the other restricted codes specified in the dialing plan options listed hereunder.

S13.12.2 Toll Blocking Options

- a. Option #1<sup>1</sup>  
Blocks 900, NPA + 976, and 1 + NPA 976
- b. Option #2<sup>2</sup>  
Blocks all billable calls. Local and nonchargeable calls, such as repair service and public emergency numbers (911) will be permitted.

Note 1: The codes shown for Toll Blocking options are not to be considered all inclusive. Codes may be changed and new or different codes may be added as deemed appropriate by the Company, 1 + 976 restrictions are applicable only to calls within the subscriber's area code.

Note 2: This option includes blocking of all 101XXXX dialed calls to these dialing patterns. Calls to 1 + 8XX numbers are not blocked.

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## S13. MISCELLANEOUS SERVICE ARRANGEMENTS

### S13.12 TOLL BLOCKING (continued)

#### S13.12.3 Rates and Charges

- a. The following rates and charges are for Toll Blocking only and are in addition to the applicable service charges, monthly rates, and nonrecurring charges for exchange access lines and other services or equipment with which they are associated.

##### 1. Option #1<sup>1</sup>

		Nonrecurring Charge	Monthly Rate
(a)	Residence Line, each	-	-
(b)	Business Line, each	-	-
(c)	Key System Trunk, each	-	-
(d)	PBX Trunk, each	-	-

##### 2. Option #2

		Nonrecurring Charge	Monthly Rate
(a)	Residence Line, each	\$10.00	\$4.00
(b)	Business Line, each	10.00	5.00
(c)	Key System Trunk, each	10.00	5.00
(d)	PBX Trunk, each	10.00	5.35

Note 1: Normal service order charges will be charged to customers that initially restrict 976, 1 + 976, and 1 + 900 calls, then subsequently decide they want the capability of making those calls.



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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.13 AUTOMATIC INTERCEPT SERVICE

S13.13.1 General

1. Automatic Intercept Service provides a service to subscribers who have had their phone number disconnected because they have either moved to a new location or requested a change in phone number. Dialing the subscriber's former number results in a prerecorded message which announces the new number.
2. The rates apply to a 90-day increment of service and can be continued for additional ninety day time periods at the customer's discretion.
3. Limited to those exchanges in which facilities are available to provide the service.
4. The charges below do not apply to the following:
  - when provided as a result of a number change initiated by action of the Company.
  - when the subscriber's telephone number has been omitted from the telephone directory or is incorrect.
  - when provided as a result of Company-initiated actions.

S13.13.2 Rates

1. Nonrecurring charge per phone number, per 90 days of service, \$10.00.
2. One secondary service order charge.

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## S13. MISCELLANEOUS SERVICE ARRANGEMENTS

### S13.14 CLASS SERVICE

#### S13.14.1 Applications

CLASS Service is a group of central office call management features offered in addition to basic telephone service. CLASS Service consists of the following features:

#### S13.14.2 Definitions of Feature Offerings

##### a. Call Return

This feature enables a customer to place a call to the telephone number associated with the most recent call received, whether or not the call was answered or the number is known. When the customer dials a code, the number of the last caller is announced, unless the telephone number of the last incoming call was blocked via per call or per line blocking, or unless the last call was placed from an exchange that is not capable of transmitting the number. The customer can then dial another code to have the network return the call.

If the called line is not busy, the call is placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up, and a queuing process begins. For the next 30 minutes, both the calling and the called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone, the call will automatically be placed.

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S13.14 CLASS SERVICE (cont'd)

S13.14.2 Definitions of Feature Offerings (cont'd)

b. Repeat Dialing

Repeat Dialing, when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed.

If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next 30 minutes, both the calling and called lines are checked periodically for availability to complete the call. If during the queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed.

c. Call Tracing

Call Tracing enables the customer to initiate an automatic trace of the last call received.

Upon activation by the customer, the network automatically sends a message to the Company indicating the calling number, the time the call was received, and the time the trace was activated. The customer using this feature would be required to contact the appropriate local law enforcement agency for further action. The customer is not provided the traced number. The results of a trace will be furnished only to legally constituted authorities upon proper request by them.

Only calls from within the same CLASS Service capable area are traceable using Call Tracing.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.14 CLASS SERVICE (cont'd)

S13.14.2 Definitions of Feature Offerings (cont'd)

c. Call Tracing (cont'd)

This feature will not work if the incoming call is from a telephone number in a multi-line hunt group, unless the telephone number is the main telephone number in the hunt group, or is Telephone Number identified.

If the customer makes or receives another call after hanging up from the annoying call, prior to activating the trace, Call Tracing will not record the correct number.

d. Call Selector

Call Selector provides a distinctive ringing pattern to the subscribing customer for calls received from specific telephone numbers.

The customer creates a screening list of telephone numbers through an interactive Dialing sequence. When a call is received from one of the predetermined telephone numbers, the customer is alerted with a distinctive ringing pattern (short, long, short). Calls from telephone numbers not included on the screening list will produce a normal ring.

If the customer subscribes to Call Waiting in Section 13 of this Tariff and a call is received from a telephone number on the Call Selector screening list while the line is in use, the Call Waiting tone will also be distinctive.

When a telephone number on the Call Selector screening list also appears on the Preferred Call Forwarding list, the Preferred Call Forwarding will take precedence. Likewise, when the same number is shown on the Selective Call Rejection list, the call will be blocked.

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S13.14 CLASS SERVICE (cont'd)

S13.14.2 Definitions of Feature Offerings (cont'd)

d. Call Selector (cont'd)

A customer's line will not produce a distinctive alert if the calling line is not referenced to and originated by the main telephone number or a Telephone Number identified number that represents all the lines in a collection of lines, such as multi-line hunt groups.

e. Preferred Call Forwarding

Preferred Call Forwarding allows the customer to transfer selected calls to another telephone number. A screening list of telephone numbers is created by the customer and placed in the network memory via an interactive dialing sequence. Subsequently, calls are forwarded to the Call Forwarding telephone number only if the calling number can be obtained and is found to match a number on the screening list.

If the customer also subscribes to Selective Call Rejection and same telephone number is entered on both screening lists, the Selective Call Rejection feature must be deactivated to allow the call to forward.

This feature will not work if the calling line is not referenced to and originated by the main telephone number or a Telephone Number identified number that represents all the lines in a collection of lines such as multi-line hunt groups.

f. Selective Call Rejection

This feature provides the customer the ability to prevent incoming calls from a screening list of different telephone numbers.

A screening list is created by the customer either by adding the last number associated with the line (incoming or outgoing), or by pre-selecting the telephone numbers to be blocked. When a call is placed to the customer's number from a number on the screening list, the caller receives an announcement indicating that the party he is attempting to call does not wish to receive calls at this time.

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S13.14 CLASS SERVICE (cont'd)

S13.14.2 Definitions of Feature Offerings (cont'd)

f. Selective Call Rejection (cont'd)

A screening list is created by the customer either by adding the last number associated with the line (incoming or outgoing), or by pre-selecting the telephone numbers to be blocked. When a call is placed to the customer's number from a number on the screening list, the caller receives an announcement indicating that the party he is attempting to call does not wish to receive calls at this time.

If the customer also subscribes to Preferred Call Forwarding and/or Call Selector and the same telephone numbers appear on those screening lists, Selective Call Rejection will take precedence.

This feature will not work if the incoming call is from a telephone number in a multi-line hunt group, unless the telephone number is the main telephone number for the hunt group, or is Telephone Number identified.

g. Selective Call Accept

This feature provides the customer the ability to screen incoming calls against a list of subscriber-specified directory numbers and then accepts any calls only from those specified directory numbers.

A screening list is created by the customer either by adding the last number associated with the line (incoming or outgoing), or by pre-selecting the telephone numbers to be accepted. When a call is placed to the customer's number from a number not on the screening list, the caller receives an announcement indicating that the party he is attempting to call does not wish to receive calls at this time.

This feature will not work if the incoming call is from a telephone number in a multi-line hunt group, unless the telephone number is the main telephone number for the hunt group, or is Telephone Number identified.

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S13.14 CLASS SERVICE (cont'd)

S13.14.2 Definitions of Feature Offerings (cont'd)

h. Caller ID

This feature enables the customer to view on a display unit the Directory Number (DN) on incoming telephone calls.

When Caller ID is activated on a customer's line, the Directory Numbers of incoming calls are displayed on the called CPE during the first long silent interval of the ringing cycle.

Any customer subscribing to Caller ID will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability or responsibility with respect to the compatibility of customer's equipment, its performance, or its ability to provide the service.

If the incoming call is from a caller served by a PBX, only the main number of the PBX is transmitted and available for display.

If the incoming call originates from a multi-line hunt group, the telephone number transmitted will always be the main number of the hunt group.

Caller ID is not available on operator handled calls.

Caller ID should be used for incoming call management purposes only and should not be relied upon for any other purposes such as determining the originating location of a call or determining the definitive identity of a caller. Windstream South Carolina, Inc. shall not be responsible for and makes no representation with respect to the content of the information received or transmitted for any purpose other than call management.